

2025 NEIGHBOUR DAY TERMS AND CONDITIONS

STANDARD TERMS

Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion deems acceptance of these Terms and Conditions.

The Promoter is Hume City Council (ABN - 14854354856) of 1079 Pascoe Vale Road, Broadmeadows.

WHO CAN ENTER

Entrants must be over 18 years old.

Employees (and their immediate families) of the Promoter, including but not limited to Hume City Council staff, councillors, contractors and agencies associated with this promotion, are ineligible to enter.

Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or first cousin.

HOW TO ENTER AND WIN

1. The entire Promotional Period commences on Saturday 1 March 2025 at 9.00am (AEDT) and concludes on Monday 7 April 2025 at 5.00pm (AEDT). Entries must be received by the Promoter by the competition close date and time. To enter, individuals must complete the following steps during the Promotional Period:

(a) Visit the Hume City Council webpage (<https://hume.vic.gov.au/neighbour-day>)

(b) Your image upload and answers must be provided by filling out the Open Forms submission on the website.

(d) Twenty (20) winners will be judged, based on the criteria of the competition and awarded a \$100 e-gift card at the conclusion of the competition.

(e) Winners will be contacted after the completion of the event. All winners may be announced on the original webpage upon completion of the competition.

(f) The winner must, upon request by the Promoters, be able to provide evidence which, to the reasonable satisfaction of the Promoter, demonstrates that the winner is an eligible entrant. Winners will be contacted via email and will be required to share their email address and provide valid photo ID containing their address as a Hume resident and date of birth in order to claim their prize.

(g) If there are not enough entrants for the maximum prize pool allocation, Hume will judge based on the total entrants, which may not reach the total prize pool.

PRIZES

2. Entrants will be eligible to win only one prize throughout the promotional period.
3. You can only enter the competition with one entry.
4. Twenty (20) winning entrants will each receive one \$100 e-gift card valued at \$100.00 from a total prize pool of \$2000.00. Prize values are GST inclusive and are in Australian dollars. The Promoter accepts no responsibility for any tax implications that may arise from winning the Prize. Independent financial advice should be sought.
5. Validity of the voucher prizes cannot be extended, and prizes cannot be used in conjunction with any other offer. The prizes are subject to individual terms and conditions as specified on the vouchers.
6. All prizes will be emailed to winners after the conclusion of the competition.
7. The prizes must be taken as stated and no compensation will be payable if the winner is unable to or fails to accept the prize as stated. If the winner is unable to satisfy these terms and conditions or a prize is not utilised or able to be taken within the specified timeframe, the prize will be forfeited by the winner.

8. The prizes, or any unused portion of a prize, are not transferable, exchangeable, refundable or redeemable for cash. If any prize (or part of any prize) is unavailable, the Promoter may, in its discretion, substitute the prize (or that part of the prize) with a prize to the equal value and/or specification.
9. Incomplete, incomprehensible or otherwise misleading entries may be deemed invalid. Entries for the promotion may be deemed invalid by the promoter, if they are submitted in a manner or format or otherwise which suggests that an automated or robotic service has been used to generate and/or send entries.
10. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
11. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
12. In participating in the promotion, all entries become the property of the Promoter. The winner agrees to participate and cooperate as required in all potential editorial or marketing activities relating to the promotion as requested, including but not limited to being interviewed and photographed. The winner grants the Promoter a perpetual and non-exclusive license to use such footage and photographs in all media worldwide and the winner will not be entitled to any fee for such use.
13. The winner agrees that they will not sell or otherwise provide their story and/or photographs to any media or other organisation.
14. The entrant agrees to indemnify and to keep indemnified the Promoter, in connection with the Contractor's performance or purported performance of its obligations under this promotion and be directly related to the negligent acts, errors or omission of the Promoter.

USE OF PERSONAL INFORMATION

15. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including but not limited to internal council purposes, contractors, service providers and prize suppliers. Entry is conditional on providing this information. The Promoter may, for an indefinite period, use this information for promotional, marketing, publicity, research, profiling and/or other purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to access, update or correct information to the Promoter. All entries become the property of the Promoter. Furthermore entrants acknowledge and agree that their personal information will be handled in accordance with Council's Privacy Policy and Statement. A copy of Council's Privacy Statement can be accessed at: [Privacy Statement - Hume City Council](#)