



**YEAR 2  
ANNUAL REPORT**  
(1 JULY 2023 –  
30 JUNE 2024)

**CONNECT  
& THRIVE:**  
A PLAN FOR YOUNG PEOPLE  
IN HUME 2022-26





Hume City Council recognises the rich Aboriginal heritage within the municipality and acknowledges the Wurundjeri Woi-wurrung, which includes the existing family members of the Gunung-Willam-Balluk clan, as the Traditional Custodians of this land. Council embraces Aboriginal and Torres Strait Islander living cultures as a vital part of Australia's identity and recognises, celebrates and pays respect to Elders past, present and future.

# CONTENTS

<b>Action Area 1: Youth and Family-Friendly Places and Spaces</b>	<b>4</b>
Youth Mental Health, Leadership and Engagement Programs	4
Support and Skill Development	7
Youth Centre Capital Works	9
Youth Events	10
<b>Action Area 2: Information, Resources and Navigation</b>	<b>13</b>
Networks	13
Online Engagement	15
<b>Action Area 3: Innovative, Responsive and Impactful Programs</b>	<b>16</b>
School-Based Programs	16
Youth Outreach And Support	16
Youth Leadership Programs	16
Youth Recognition and Award Programs	17
<b>Action Area 4: Advocacy and Stewardship</b>	<b>21</b>
<b>Action Area 5: Supporting Transitions</b>	<b>23</b>
Middle Years Engagement Programs	23
Pathway Programs (18-24 Year Olds)	26
Case study from the Youth Central Training Cafe Course	28

# ACTION AREA 1: YOUTH AND FAMILY-FRIENDLY PLACES AND SPACES

## YOUTH MENTAL HEALTH, LEADERSHIP AND ENGAGEMENT PROGRAMS

### School Holiday Programs



45

school holiday programs  
(10 – 18-year-olds)



8

pathway programs  
delivered over the  
school holidays (18 –  
24-year-olds)



303

young people attended



#### BENEFITS FOR YOUNG PEOPLE:

- Opportunities to meet and socialise with new people
- Allowed young people to have fun in a safe environment
- United young people from various backgrounds/social groups
- Enabled young people to learn more information about Hume's services, youth centres and programs

**FEEDBACK FROM YOUNG PEOPLE:**

“  
We really enjoyed the activity and request it to be run more often.

“  
It united different types of people all together.  
– Mixed Sports

“  
**Met new people.**

“  
Learnt about the Youth Centre and programs.

“  
Learnt about the Youth Centre and programs.

“  
Met Youth Services staff.

“  
Had fun.  
– movie night

“  
Learnt about services in Hume.

“  
It was a place that I could express myself and meet new people.

**QUOTE FROM PARENT:**

“  
I would like to recognise the council for the great activities they have provided for the school holidays. Well done.



## Term Programs



4

school-term programs delivered across the four youth centres



131

sessions run over the year



2,025

attendances at centre-based programs

### BENEFITS FOR YOUNG PEOPLE:

- Safe space to build connection with other young people
- Gained new skills through the programs
- Built trust and rapport with the Youth Support Officers
- Connecting with more programs and services within Hume
- Opportunities to mingle with other social groups
- Enhanced confidence and leadership skills



## SUPPORT AND SKILL DEVELOPMENT

### GLITTER Program (Support for LGBTQIA+ young people)



29

program sessions facilitated through Youth Centres



13

young people who attended each session



158

attendances at centre-based programs



8

GLITTER in-school sessions facilitated, with 54 attendances

### BENEFITS FOR YOUNG PEOPLE:

- Safe space to connect to other young people and Youth Support Officers
- Increased social connection
- Being heard
- Access to services
- Involvement within the LGBTQIA+ community
- Development of social skills and confidence.



### KEY EXTERNAL PARTNERS:

- headspace Craigieburn
- Sunbury and Cobaw Community Health



# GLITTER

**BE HEARD. BE SEEN. BE YOURSELF.**  
Social group for LGBTQIA+ youth

A safe place to hang out, connect, share and learn with like-minded people! Get to know others in your community and explore important topics and ideas.

📅 Tuesdays fortnightly, 23 April — 18 June 2024

🕒 4pm — 6pm

📍 Sunbury Youth Centre

51 - 53 Evans St, Sunbury VIC 3429



To sign up or for more information, scan QR code.  
[hume.vic.gov.au/youth](https://hume.vic.gov.au/youth)

## LGBTQIA+ Youth Project



7

workshops held between 23/24



7

committee members lead the development of this project

### OUTCOME OF THE PROJECT:

- Youth Action Group (YAG) was formed with local LGBTQIA+ young people.
- Survey developed to identify what makes queer young people feel safe.
- 33 young people participated in the survey which gave insight into the experience and needs of the community.
- Safe Spaces Checklist distributed to guide businesses, services and community agencies, towards creating a welcoming environment for everyone.



### KEY EXTERNAL PARTNER:

- Banksia Gardens

**LGBTQIA+**  
**Safe Spaces Checklist**

**What does safety mean to LGBTQIA+ young people in Hume?**  
Safety is far more than physical security. It is about being treated with respect and having freedom to be yourself without fear of discrimination. This means being in spaces where inclusive language is the norm, and you can feel comfortable in your identity and body.

**How to use the safe spaces checklist**  
This checklist is a resource developed by local LGBTQIA+ young people to guide organisations, business and community agencies to create a safe environment for LGBTQIA+ young people.  
Have you considered the following in your workplace?

The physical space:	Staff to:	Marketing and communications:
<input type="checkbox"/> Display a progressive pride flag.	<input type="checkbox"/> Be welcoming and friendly.	<input type="checkbox"/> Promote LGBTQIA+ awareness days.
<input type="checkbox"/> Display poster/guide about how to report when not feeling safe.	<input type="checkbox"/> Understand LGBTQIA+ terminology.	<input type="checkbox"/> Have pronouns on email signatures and/or name badges.
<input type="checkbox"/> Provide a quiet space.	<input type="checkbox"/> Use inclusive and non-judgemental language.	<input type="checkbox"/> Use diverse representation in imagery.
<input type="checkbox"/> Display LGBTQIA+ specific posters.	<input type="checkbox"/> Educate themselves when they don't know something.	<input type="checkbox"/> Remove discriminatory comments on social media posts.
<input type="checkbox"/> Provide access to single non gendered bathrooms.	<input type="checkbox"/> Wear visible pride merchandise (ie. rainbow lanyards, badges etc.).	<input type="checkbox"/> Provide links and information specifically for LGBTQIA+ young people on promotional material.

This poster was co-designed with local LGBTQIA+ young people, Hume Youth Services and Banksia Gardens. The initiative was funded by VicHealth.  
For more information on the consultation process for this poster and additional resources, scan the QR code.

Banksia Gardens FUTURE HEALTHY VicHealth Youth SERVICES HUME

### FEEDBACK FROM YOUNG PEOPLE :



Thank you for inviting me to the event. It was great! The information was very important, and everyone did a fantastic job.



Thank you for being at the forefront of fighting for queer people in the Hume community.



## YOUTH CENTRE CAPITAL WORKS



# CAPITAL WORKS

completed at the Sunbury, Craigieburn and Broadmeadows Youth Centres



# 120

community members attended the Open Day of the redeveloped courtyard of the Craigieburn Youth Centre



## YOUTH EVENTS

### FReeZA Events



6

FReeZA events held over the year



5

training sessions facilitated with themes that included food safety, first aid, event management and public speaking



2,174

people attended FReeZA events throughout 23/24



47

committee meetings were held, with 12 committee members attending each meeting



#### QUOTES FROM YOUNG PEOPLE:

“

I love the team collaboration, how everyone worked and communicated with each other effectively to solve different problems.

“

I learnt to be more confident during team discussions, providing my point of view to different ideas that the team members came up with.

A VICTORIAN GOVERNMENT INITIATIVE

# Purple Reign

FREE TICKETS

**Saturday 6 April, 6pm - 9pm**  
**Sunbury Youth Centre**  
 51-53 Evans Street, Sunbury 3429  
**Ages 12-24 | LGBTQIA+ BALL**

Enjoy music, games and fairy floss!  
 This is a smoke, drug and alcohol-free event.  
 NO pass outs | NO walk-ins available.

Bookings required via Eventbrite or scan QR code

## Youth Fest – Town Hall Takeover 2023



Hume Youth Services hosted the Town Hall Takeover event for Youth Fest 2023



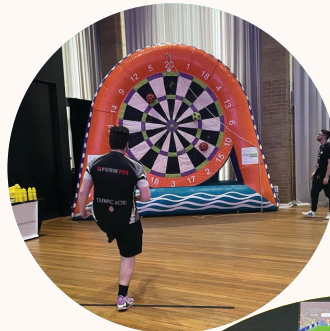
**100+**  
young people attended

### KEY EXTERNAL PARTNERS THAT CO-DELIVERED YOUTH FEST INCLUDED:

- The Zone
- BSL
- WCIG
- Vincent Care
- Gamblers Help
- Level Up Gaming
- Hume Libraries
- Aitken College Students (planning group)

### QUOTE FROM KEY PARTNERS:

*“We were involved in the delivery of the Hume youth fest town hall takeover, our experience with the planning of the event was very positive as staff made the environment feel very supportive and welcoming. It was easy to relate to the targeted audience as we are of similar ages to majority of the community, and thus we found it easy to create ideas and fun events that were targeted at the youth of Hume. We also found the delivery of the event to be very successful and easy going, as the Hume youth services team were very eager to help when we need it. Additionally, it was very stress-free to set up, as we were well prepared for all possible scenarios and worked with members of the Hume council to ensure the day was fun and enjoyable for everyone.”*



## World Mental Health Day Forum



196

young people, community members and service providers attended the event



20

service providers ran stalls on the day



9

secondary schools involved



# ACTION AREA 2: INFORMATION, RESOURCES AND NAVIGATION

## NETWORKS

The Youth Engagement & Pathway Unit supported and attended:

- Hume Principals Breakfast
- Sunbury Youth Network
- LGA Youth Hub Network
- Northern Youth Coordinators Network
- Middle Years and Transitions Network
- Hume Early Years Partnership
- Hume Neighbourhood Policing Forums
- Hume Meri-bek: Local Site Executive Committee
- Pride in the North Collaborative
- Hume Community Investment Committee
- Hume Youth Commitment
- Youth Impact Group



### Hume Tangible Connections Network



4

network sessions held



131

sector and school representatives attended

Meeting topics included: Supporting Neurodivergent Young People; Employment & Pathway Programs; Mental Health.

### QUOTES FROM ATTENDEES:

“

The network is a great opportunity to connect to others in Hume.

“

Great to have external speakers come in and run workshops on topics identified by network members.

## Hume Parent/Carer Information Workshops



4

parent information sessions delivered



37

parents/carers attended sessions



**Alcohol and Substance use: Supporting Young People to Navigate this Space.**  
In this session Odyssey House will take us through some key themes to help us gain greater awareness around alcohol and substance use.  
Topics include:

- Introduction of substances and how they can impact the body
- How to talk to young people about substance use

**Violence is Never Okay: Outcomes of a Coward Punch.**  
In this thought-provoking interactive presentation, Pat Cronin Foundation will deliver real and relatable stories about social violence.  
During this presentation you will hear stories about social violence, exploring:

- Anger and aggression
- Chpices and consequences
- strategies to defuse conflict

**Managing Stress during the Festive Season.**  
Join ParentZone Northern for this online session to explore strategies that can help support the whole family to manage stress during the festive season.  
You will be asked to provide your contact details so that ParentZone can complete the registration with you including sending you the link to the online webinar.

**Online Webinar**  
Thursday 12 October  
7pm - 8.30pm

**Online Webinar**  
Thursday 19 October  
7pm - 8.30pm

**Online webinar**  
Tuesday 21 November  
10am - 12.00pm

[www.hume.vic.gov.au/parent-carer-workshops](http://www.hume.vic.gov.au/parent-carer-workshops)

### KEY EXTERNAL PARTNERS THAT CO-DELIVERED THE PARENT/CARER WORKSHOPS:

- Kids First
- The Zone (Odyssey House)
- Pat Cronin Foundation
- ParentZone, Anglicare
- Kolbe Catholic College
- YDAS (Youth Disability Advocacy Services)

### QUOTE FROM SCHOOL:

*“Working with the Middle Years & Transitions Officer has allowed a partnership to be created with our school and Council and has allowed us to work together to meet the needs of the parents in our community. They have been responsive and supportive in keeping projects on track. They have provided creative solutions and ideas to overcome barriers to parent engagement. They have worked collaboratively with different stakeholders and shared relevant skills and knowledge.”*

### QUOTES FROM PARENTS:

“ Thank you for the presentation tonight. It was a great group of people, lots of sharing, and I very much enjoyed the interactive format

“ Thanks for running the session, I enjoyed it. It’s so nice to know it’s not just me going through a frankly, hellish time with a teenage school refuser!

“ I just wanted to say thank you for your seminar last night. It has really helped me, and I hope tuning in will help.

# ONLINE ENGAGEMENT

## Website

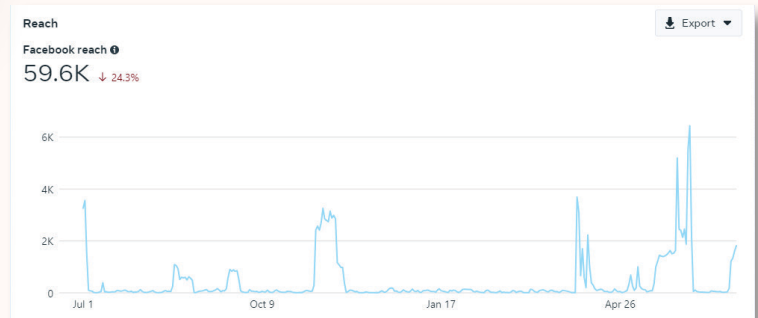


## Social Media



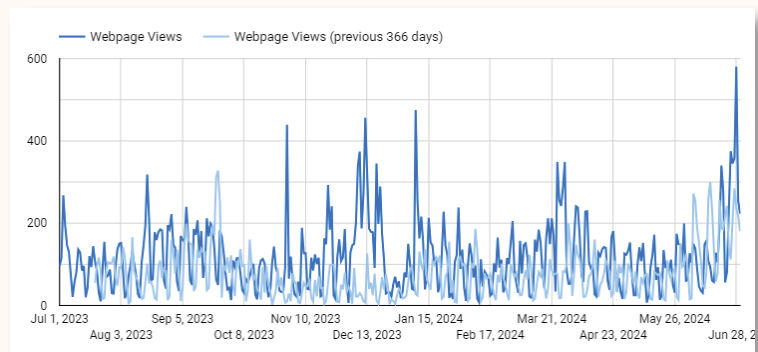
**43,333**

Hume Youth Website views



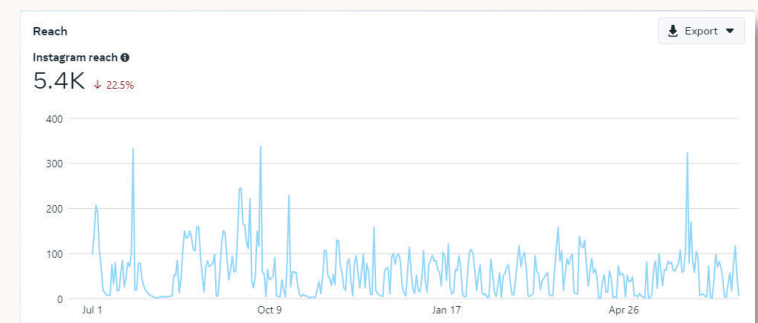
**TOP PAGE:**

School Holiday Program with 10,395 views



**150**

new Facebook followers  
From July 2023 - June 2024



**60,200**

Facebook accounts reached  
6,600 Facebook page visit



**167**

new Instagram followers



**5,400**

Instagram accounts reached



**2,800**

Instagram profile visits

# ACTION AREA 3: INNOVATIVE, RESPONSIVE AND IMPACTFUL PROGRAMS

## SCHOOL-BASED PROGRAMS



**11**

school lunch-time engagement sessions delivered



**7**

sessions of Drumbeat delivered



**50**

young people engaged in Drumbeat Program



**720**

attendances at school-based programs

## YOUTH OUTREACH AND SUPPORT

Delivered by Youth Projects on Council's behalf



**70**

targeted mental health interventions delivered to young people aged 12 to 24 years



**82**

intensive case management interventions delivered to young people aged 12 to 24 years



**173**

referrals were received from schools, families and service providers

## YOUTH LEADERSHIP PROGRAMS

### YOUTH ACTION COMMITTEE (YAC)



**34**

committee meetings held



**12**

committee members attended over the year



**116**

attendance at Initiatives

Initiatives planned and delivered by the YAC in 23/24 include:

- Indigenous cultural awareness training;
- Self-defence workshop;
- Youth mental health first aid training;
- Barista courses;
- First Aid training;
- Public Speaking training; and
- Advocacy through art workshop





# YOUTH RECOGNITION AND AWARD PROGRAMS

## Hume Young Leaders Awards 2023



**37**  
nominations received,  
with 10 of these receiving an award



**160**  
people attended the Young  
Leaders Awards Ceremony



**9**  
young people attended the  
Young Leaders Workshop



### QUOTES:



Seeing the quality of the young leaders within the room was inspiring for all in attendance.



Young people mc-ing the event. It was a true celebration of young people in the community.



I absolutely loved the didgeridoo performance at the beginning, especially it helped calm my nerves when I closed my eyes and was fully immersed.



I will be continuing to work within the same group in the community and build connections/participation/equality. I will also be working on developing my own skills to further support everyone in the future.

## Hume VCE Achievement and Hume Anthology Awards



**54**

young people, families and school representatives attended the event



**18**

students were awarded the Mayoral VCE Achievement Award



**42**

young people submitted a total of 46 pieces of artwork



## Hume YMCA Youth Parliament Program



6

young people were members of the program



6

sessions on the topic of 'Expansion of AUSLAN Education Bill 2024'



### QUOTES FROM YOUNG PEOPLE:



**It was an invaluable experience that allowed me to develop my public speaking skills and making new lifelong friends.**



**I learnt how to debate professionally and stand up for what I believe. I gained the courage to speak out and voice my opinion regardless of who was watching, even though it was daunting at first.**



The parliament sitting days provided me with a feeling I am unable to express. I was filled with so much pride, and fear alike, when presenting the bill my team and I have worked for months on. To freely be able to debate with the intention of real change made me feel like I was a part of something greater than myself, and I will always be truly thankful for it. The camps helped me step out of my comfort zone and explore new ideas I would have been too afraid to encounter on my own.



## Victorian Bar Foundation Program



**26**

young people attended the work experience day



**34**

young people awarded achievement award or encouragement award



**80**

guests attended the presentation awards.

## QUOTES FROM YOUNG PEOPLE:

“

Very insightful, was good to hear from the Barrister about the different jobs one could have in a firm.

“

I enjoyed meeting the barristers which outlined how they came to their positions which was very informative and helpful.

“

Very insightful and helpful in my choices for the future.

“

Justice Gordon was incredibly inspirational and had some really great answers to questions that helped us understand more about the High Court.



# ACTION AREA 4: ADVOCACY AND STEWARDSHIP

## Youth Summit and VET Discovery Expo



**700+**

young people attended the Youth Summit and VET Discovery Expo



Workshops included taking the first step; overcoming stigmas about pathways; navigating pathways anxiety.



### WHAT YOUNG PEOPLE LEARNT FROM THE SUMMIT:

- [the best part of the panel was] the relatability of the speakers
- [one piece of advice I learned from the panel] was you don't need to be good in school to achieve your goals in life
- [the best part of the workshop was] I was encouraged to be a responsible person
- [something I learned from the workshop was] not to give up when there are setbacks
- [something I learned from the workshop was] how to manage my time better and be more organised

### KEY PARTNERS:

- BSL YAG
- HWLLEN
- Kangan Next Steps
- Career Success Australia
- La Trobe University
- Victoria University
- Children and Young People with Disability Australia
- Department of Education
- Raising Expectations
- Refugee Council of Australia and
- Happy Brain Education

## Hume Empowering Communities

Funded by Department of Justice and Community Safety with \$550,000 administered across 14 projects



**2,936**

young people engaged in projects



**52**

community agencies engaged in partnerships and programs



**144**

community members attended capacity building workshops



**130**

families engaged in projects



**12**

capacity building workshops delivered



**21**

Action Group meetings held



**EMPOWERING COMMUNITIES**

### Capacity Building Workshops

**Community Engagement and Developing Partnerships**

In this workshop you will learn how to:

- Build meaningful relationships and trust with the community
- Develop a community engagement plan
- Identify community partners
- Stakeholder mapping

Tuesday 11 June 2024, 4.30pm - 7.30pm  
Town Hall Broadmeadows, 10 Dimboola Road, Broadmeadows.

This workshop will be facilitated by Pirooz Jafari from Track C Consulting.



# ACTION AREA 5: SUPPORTING TRANSITIONS

## MIDDLE YEARS ENGAGEMENT PROGRAMS

### Middle Years School Holiday Programs



**7**  
middle years school holiday programs delivered



**63**  
young people engaged



### QUOTES FROM YOUNG PEOPLE:



I like everything about this  
It was amazing and needed  
no improvement  
Can you increase the number of  
these types of activities?

Loved it can't wait for next school holidays



The staff members are very nice,  
fun to play with. Activity ideas for  
next holidays: movie day, singing,  
dancing, art

### QUOTE FROM PARENT:



As a father of 2 young people that attended events at Hume youth services they spoke about how much fun and how good they were and that they can not wait for next holidays also want to come drop into youth services centre in Roxburgh Park & Broadmeadows



## Middle Years Primary to Secondary School Transition Program



3

Transitions Programs delivered



180

young people engaged

### QUOTES FROM YOUNG PEOPLE:



Session was calm and facilitators were kind



Was fun



Liked the program as I got to see my mates



Enjoyed the fidget toys

Enjoyed laughing



Best session ever was very fun and exciting



Felt happy and enjoyed the lesson because I was with my mates



I felt happier and laughed a lot and my rate level went up





## Primary & Secondary School Principal's Breakfast



4

breakfast forums delivered to primary and secondary school principals.



111

representatives from primary and secondary schools attended



6

services presented on topics including: creating inclusivity and accessibility, current youth concerns in Hume, the role of the Proactive Policing Unit (PPU), student behaviour in schools, building connected communities, understanding neurodivergence in young people.

### QUOTES:

“

Thank you for organising this, the focus is truly timely. Look forward to seeing you there and discussing this topic.



## Hume Resilience Youth Survey

Partnered with Resilient Youth Australia



25

schools signed up to undertake survey



7010

students from Grade 3 to Year 12 completed the survey

### KEY STUDENT SURVEY FINDINGS:

- 89% have love and support from family.
- 90% have at least one good friend at school.
- 89% feel safe at home.
- 87% try hard at school.
- 57% can't talk about the things that upset them.
- 43% are using a device between 10pm/ midnight and 6am.
- 50% do not read for fun.
- 42% do not feel they are given useful jobs at school.

“

This forum is so useful and provides us with an opportunity to hear from the service sector



## PATHWAY PROGRAMS (18-24 YEAR OLDS)

### School Holiday Programs/Expos And Tours



8

pathway school holiday programs delivered with 150+ young people attending the sessions

Program themes included:

- cooking on a budget
- barista training
- tour of the Melbourne Airport and LA Trobe Digital Innovation Hub indoor and outdoor sports tournaments.

#### KEY EXTERNAL PARTNERS:

- Brotherhood of St Laurence
- Centre for Multicultural Youth
- Arabic Welfare
- Reclink
- Banksia Gardens
- Spectrum



### Level Up Training Calendar



3

workshops and 6 courses delivered



125

young people attended these programs

#### KEY PARTNERS:

- Create, Train Achieve (CTA)
- Roof Tile & Bricklaying Careers
- Australian School of Entrepreneurship (ASE)
- Melbourne Airport
- Football Victoria



## Youth Central Training Café and Breakfast Club



2

hospitality courses run



17

young people participated and graduated

### KEY PARTNERS:

- Jesuit Community College (Jesuit Social Services)
- Bean Curve Cafe

### FEEDBACK:

- 100% of attendees reported they felt confident to use the skills they had learned from the course in the workplace (40% agree, 60% strongly agree)
- 100% strongly agreed that they had more knowledge than they did at the start of the course
- 100% very satisfied with the information shared in the course



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## CASE STUDY FROM THE YOUTH CENTRAL TRAINING CAFE COURSE

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An 18-year-old from Sunbury attended our Youth Central Training Cafe, run in partnership with Jesuit Social Services, in February/March 2024. This young person had finished school the year previously and had anxiety about finding employment. They had the following to say about their experience:



*It was really good for me. I'd just left school and hadn't worked before, so putting it on my resume looked really, really good that I could commit myself to coming down to Broadmeadows – it's a half hour drive from where I live . I did not know anything about coffee before I did this course and now I'm confident enough on a coffee machine to serve customers and so that looks really good on a resume...I've been hired now and as part of my job, I do serve coffee, and the fact that they didn't have to teach me that when I got there was a very big plus. I'd definitely highly recommend it, it's a very fun course, I made a lot of friends that I still keep in touch with. It's very good for people who just finished high school and are looking to get into employment...I'd say go for it!*



This young person has now become part of our Youth Cafe Volunteers program, where they regularly volunteer to make coffee at council events to keep their skills sharp and remain connected to their fellow course graduates.

## Hume Youth Makers Market



**1**  
Hume Youth Makers  
Market held in 23/24



**16**  
young people registered  
to hold a stall



**1000+**  
community members  
in attendance



## Next Gen Resumes



11

weekly sessions held during 23/24



8

young people attended these sessions

### BENEFITS FOR YOUNG PEOPLE:

- boosts youth economic participation;
- enhances confidence and self-esteem;
- coaches young people on the presentation of their skills;
- encourages thinking about goals and life plans.

### KEY PARTNERS:

- Brotherhood of St Laurence
- Westgate Community Initiative Group Ltd
- Australian School of Entrepreneurship
- Workforce Australia
- Maribyrnong and Moonee Valley Local Learning and Employment Network
- Youth Engagement and Pathways Unit
- Hume JobLink



## VR Work Window



20

sessions delivered for 23/24



199

young people engaged in these sessions

### QUOTE:



Our students enjoyed the VR experience, it was one of our highlights this term.

## Pathway Support Open Door



11

weekly sessions delivered in 23/24, providing support for youth seeking guidance with employment, education and training  
50+ young people attended these sessions

### KEY PARTNERS:

- Hume JobLink
- Brotherhood of St Laurence
- Westgate Community Initiative Group Ltd
- Spectrum



## Youth Innovation Committee (YIC)



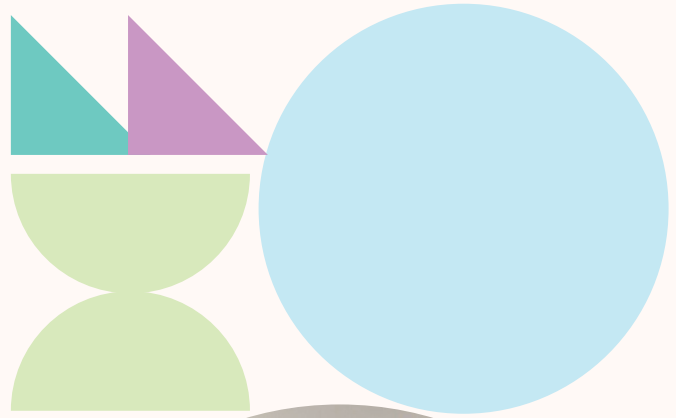
4

youth-led projects were developed and delivered by YIC in 2024



12

sessions held with an average of 10 young people attending each session





**QUOTE FROM YOUNG PERSON:**



“  
Being part of YIC has helped me come out of my shell and get out of my comfort zone. I’ve learned to overcome my social anxiety and have been reassured that my ideas are just as important and valid as others. It gives me a reason to get out of bed and do something to better myself and to help others and it improves my mental health greatly.

## YOUTH CENTRES

**Broadmeadows Youth Centre (Youth Central)**  
33-37 Pearcedale Parade, Broadmeadows 3047

**Roxburgh Park Youth Centre**  
75 Lakeside Drive, Roxburgh Park Victoria 3064

**Craigieburn Youth Centre**  
59 Craigieburn Road, Craigieburn Victoria 3064

**Sunbury Youth Centre**  
51-53 Evans Street, Sunbury Victoria 3429



## HumeLink

Hume City Council's  
multilingual telephone information service.  
**General enquiries: Telephone 9205 2200**

للمعلومات باللغة العربية	9679 9815
معلومات باللغة العربية	9679 9809
Za informacije na <b>bosanskom</b>	9679 9816
Za informacije na <b>hrvatskom</b>	9679 9817
Για πληροφορίες στα <b>ελληνικά</b>	9679 9818
Per avere informazioni in <b>italiano</b>	9679 9819
За информације на <b>српском</b>	9679 9820
Para información en <b>español</b>	9679 9821
<b>Türkçe</b> bilgi için	9679 9822
Muốn biết thông tin tiếng <b>Việt</b>	9679 9823
<b>For other languages...</b>	9679 9824

