HUME CITY COUNCIL
SAFE COMMUNITY
REPORTING ON FIVE YEARS OF PROGRESS: 2014–2018
RE-DESIGNATION REPORT JUNE 2019

hume.vic.gov.au

ACKNOWLEDGMENT OF TRADITIONAL OWNERS

Hume City Council recognises the rich Aboriginal heritage within the municipality and acknowledges the Gunung-Willam-Balluk of the Wurundjeri as the Traditional Custodians of this land.

Council embraces Aboriginal living culture as a vital part of Australia's identity and recognises, celebrates and pays respect to the existing family members of the Gunung-Willam-Balluk and to Elders past, present and future.

SAFE COMMUNITY
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1. SUMMARY INFORMATION

Name of the Community: Hume City
Kind of Community: Municipality
Country: Australia
Number of inhabitants in the community: 215,260 in Year 2017
Safe Community Program started year/month: February 1996
International Safe Communities Network Membership: Designation year (only for re-certification application): 2006, 2013
Name of Certifier: Professor Dale Hanson
Name of Co-certifier: (TBA)
Name of the Safe Community Support Centre: Victorian Safe Communities Network
Info address on www for the Safe Community Program: www.hume.vic.gov.au

A "Safe Community" can be: a Municipality, a County, a City or a District of a City working with safety promotion, Injury-, Violence- and Suicide-prevention and prevention of the consequences (human injuries) related to Natural Disaster, covering all age groups, gender and areas

Cr Carly Moore
MAYOR

For further information regarding the Safe Community Reporting on Five Years of Progress: 2014-2018 Report please contact:

Community Strengthening Department

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2. ABBREVIATIONS

ACFE	Adult Community and Further Education
BiH	Babies in Hume Program - Enhanced Parent Support Team
Council	Hume City Council
CPTED	Crime Prevention through Environmental Design
CSAC	Community Safety Advisory Committee
CSAP	Community Safety Action Plan
DAMP	Domestic Animal Management Plan
EAL	English as an additional language
EOI	Expression of Interest Process
EPA	Environment Protection Agency, Victoria
ESTA	Emergency Services Telecommunications Authority
F2D	Fit 2 Drive Program
GPAN	Good People Act Now
HCC	Hume City Council
MAP	Multicultural Action Plan
MEMP	Municipal Emergency Management Plan, 2017
MPHP	Municipal Health and Wellbeing Plan 2017-2021
NGO	Non-government organisation
NW4	North West 4 Community Road Safety Group
NWMR	North West Melbourne Region
PVAW	Prevention of Violence against Women
RSAP	Road Safety Action Plan
RSPCA	Royal Society for the Prevention of Cruelty to Animals
TAC	Transport Accident Commission
VicPol	Victoria Police
WHIN	Womens Health in the North
YAP	Youth Ambassador Program

3. INTRODUCTION

Community safety is important to Hume City Council.

Hume City Council is the fourth longest serving member of the International Safe Communities Network, and the longest serving member outside Sweden where the network was founded in 1989.

Hume City was originally designated by the WHO Collaborating Centre for Community Safety Promotion (WHO CCCSP) as an International Safe Community in February 1996[1]. 'The WHO recognizes Safe Communities as an important mechanism for the coordinated implementation of evidence-based action for the prevention of violence and injuries by subnational authorities, local government and communities'.

Hume has been re-designated as a safe community twice since: in October 2006 and June 2013. In 2006 Hume City Council, the Safe Communities Foundation of New Zealand as the Certifying Centre and the World Health Organisation Collaborating Centre on Community Safety Promotion agreed to:

'Implement an ongoing program of injury control. This initiative will cover the whole community including people in all age groups, all environments and all situations. The parties agree to document and evaluate their efforts and to actively spread their experiences nationally and internationally'.

Although some Hume City Safety initiatives reported on in this report extend across more than a decade, actions identified in the Hume City Community Safety Action Plan 2015-2019 (CSAP), substantially underpin this re-designation report. This report provides a snapshot of community safety activities undertaken in Hume City in the past six years.

4. PURPOSE

The report provides evidence of Hume City Council's commitment to community safety for:

- The International Safe Community Certifying Centre – ISCCC – Global to assist in assessment of Hume City's application for re-designation as an International Safe Community
- The Hume City Council Community Safety Advisory Committee, and the
- Hume community, for whom Council has instigated a broad range of projects and activities that aim to increase and enhance community safety in response to acknowledged community concern.

5. HUME CITY OVERVIEW

5.1 Location

The City of Hume is a local government in Victoria, Australia, located approximately 20 kilometres northwest of the centre of Melbourne.

Hume municipality covers 50,385 hectares comprising established and recently developed residential areas, large industrial tracts toward the inner north, and vast rural areas towards the outer north including areas now committed for future urban grown.

5.2 Population

According to the Index of Relative Socio-economic Disadvantage (SEIFA, 2016) Hume is the third most disadvantaged Local Government area in metropolitan Melbourne, and the eighth most disadvantaged local government area in the State of Victoria[5]. Hume's population ranks as the third lowest in the Index of Education and Occupation (SEIFA, 2016) in metropolitan Melbourne[6].

Although Hume's education and skill profile is changing and increasingly includes residents working in skilled and professional roles, a high proportion of residents continue to be untrained or work in unskilled occupations and receive a low incomes. In 2016 the median personal income of Hume residents remained more than 20 percent lower than the median personal income for all Australians.

Hume City's socio-economic profile shapes Council's approach to social justice.
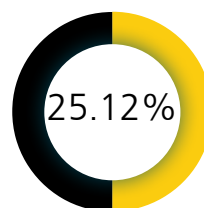
25.12%

The Hume municipal population, estimated at 215,260 in 2017[2], continues to experience significant growth. In the ten years from 2006 to 2016, Hume experienced a growth rate of 25.12%, mainly occurring in the suburbs of Sunbury, Craigieburn, Greenvale, Mickleham and Kalkallo.

54.7%
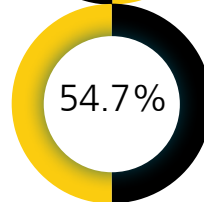
In comparison to both Victoria and Australia, Hume residents are younger, with a median age of 33 years compared to 38 years. A significantly higher proportion of family households include children (54.7% compared to 44.7%[3].

32.2%
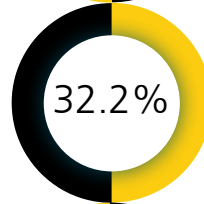
Almost a third of all residents have been born overseas (32.2%). The top ten countries of birth are: Iraq, India, Turkey, United Kingdom, Lebanon, New Zealand, Italy, Sri Lanka, Philippines and Pakistan[4].
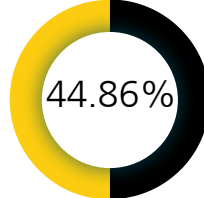
44.86%

In 2016, 44.86% of the population spoke a language other than English at home, almost one in five speaking Arabic (18.4%)[4].

Source: Australian Bureau of Statistics, Gender Indicators, 2018

5.3 Approach to Community Safety

Since 2001 Hume City Council (HCC) has actively demonstrated its commitment to social justice with a view to advancing a fair and just society, promoting respect for every citizen, encouraging community participation, strengthening community wellbeing and reducing causes of disadvantage.

HCC's Community Safety Action Plan 2015-2019 (CSAP) demonstrates Council's commitment to advancing social justice by taking a strategic, strengths-based, prevention-focused approach to community safety.

Like all localities experiencing significant disadvantage, relatively high incidences of crime and violence impact residents' perception of safety and actual safety in the home as well as in the public realm.

Cognisant of the impact of crime and the perception of crime within the municipality, the CSAP coordinate's activities and approaches across agencies designed as preventative, aimed at building local responses, skills and capacities to better understand and address safety related challenges that arise in daily life.

CSAP is coordinated through the Community Safety Advisory Committee (CSAC). CSAC is an effective forum for collaboration, information sharing, and for building linkages and partnerships between agencies working across the municipality. Like all Committees, CSAC faces particular challenges; funding for support staff in times of rate capping, availability of funding for projects, staff at a variety of agencies rotating through various roles, and the capacity of other agencies to fund, support or resource local projects.

Despite these challenges, CSAC has established the importance of taking a systematic approach to the promotion of community safety throughout the municipality. Arguably initiatives taken to promote a Safe Community through CSAP have substantially influenced the introduction of and direction of other plans that directly address specific aspects of community safety. For instance, one of five key themes in the current City Plan 'Hume Horizons 2040' is 'a Healthy and Safe Community'.

The Road Safety Action Plan 2014-2017 emphasized the importance of road safety in achieving a safer city, the Municipal Health and Wellbeing Plan 2017-2021 (MPHP) prioritises 'being connected' with an objective of 'enhancing the real and perceived safety and amenity of public places and spaces', while the Domestic Animal Management Plan 2017-2021 delivers a more focused response to animal management in the home and public realm. All plans have been developed and delivered during the development and life of the current CSAP.

By embedding a 'Safe Community' approach throughout Council's strategic policy and planning framework has meant that distinguishing and accounting for safe community funding has become increasingly difficult. As the policy framework below demonstrates an increasing number of officers spread across the organisation have safety embedded as an integral part of their role.

Comparatively fewer officers are focused on driving the 'Safe Communities' initiative. Although a single Community Safety Officer position, and a Coordination role are retained within the Community Strengthening Department of Council, these roles are increasingly focused on coordination of community safety across the organisation and facilitating the development of appropriate safe community responses in areas where gaps are identified.

5. HUME CITY OVERVIEW (CONT).

5.4 Hume's Policy Framework

Although CSAP provides the high-level actions on community safety, community safety is embedded in the Council vision. 'Hume Horizons 2040' intends that all Hume residents and businesses are provided with the opportunity and resources to develop, grow and prosper in an inclusive, supportive, connected, healthy and safe community'.

A series of actions promoting a 'healthy and safe community' are reflected in the Hume Annual Plan and delivered through a cascading range of mainstream strategies in addition to CSAP including:

- Municipal wide strategies:
  - » Council Plan, current version 2017-2021, as annually updated[7]
  - » Hume Horizons 2040[8]
  - » Social Justice Charter, 2001 and Social Justice at Work a Guide for Action 2014[9]
  - » Health and Wellbeing Plan 2017-21[10]
  - » Hume Integrated Land Use and Transport Strategy (HILATS) 2011-2020[11]
  - » Road Safety Action Plan 2014-2017[12]
  - » Municipal Emergency Management Plan, 2017[13]
  - » Fire Management Municipal Plan 2017-2020[14]
  - » Neighbourhood Safer Places Plan, 2010[15]
  - » Domestic Animal Management Plan 2017-2021[16]
  - » Graffiti Management Policy (2011 as updated 2016) and Strategy (2014)[17]
  - » Open Space Strategy 2010-2015[18] and the
  - » Walking and Cycling Strategy 2010-2015[19]
- Action Plans targeting specific cohorts including:
  - » Disability Action Plan 2017-2021[20]
  - » Multicultural Action Plan 2014-2018[21] and draft Multicultural Framework[22]
  - » Reconciliation Action Plan 2018-2022[23]
  - » Early Years Action Framework and Action Plan 2014-2018[24]
  - » Youth Strategy 2015-2019[25], and the
  - » Hume Positive Ageing Strategy 2014-2024[26]
- Thematic polices, strategies and plans on Gambling[27] and Alcohol[28] are under development.

5.5 Community Safety Action Plan 2015-2019

The Community Safety Action Plan 2015-2019 (CSAP), formally adopted at the Ordinary Council Meeting of 13 April 2015, is a key document guiding cross-sectoral coordination and action on community safety in Hume over a four-year period – the equivalent of a Council term.

CSAP is underpinned by social justice principles. Hume City Council's Social Justice Charter (2007 and re-adopted in 2014) affirms Council's commitment to equal rights, reducing economic and social inequality leading to improved community health and wellbeing.

Consistent with the Charter, Hume City Council's vision is to work to promote a community that is perceived as being increasingly healthy and safe. Hume Horizons 2040 has two strategic objectives:

- to foster community that is active and healthy, and
- to strengthen community safety and respectful behaviour.

CSAP guides the partnerships approach taken by Hume in delivering 'an active harmonious safe city where everyone who lives, works or visits participates responsibly without fear or risk of injury'. Through collaboration with partners in delivering the CSAP, Council aims to:

- promote a sense of social cohesion, safety and wellbeing
- increase community understanding of what causes some people to feel unsafe and address those factors and address poor perceptions of safety
- eliminate environmental design factors, and
- imitigate the socio-economic factors that lead to criminal, antisocial or destructive behaviours.

Key directions for CSAP are to:
- enhance safety and perceptions of safety, prevent crime, and
- coordinate community actions to increase actual and perceived safety in all public places.

The CSAP identifies six strategic areas:
- Community Safety in the Public Realm
- Safety in the Home
- Transport Safety
- Family Violence and Women's Safety
- Community Capacity Building
- Partnerships, Lobbying and Advocacy.

These strategic safety areas are:
- informed by high profile community safety issues
- evidence-based
- grounded in the social determinants of health, and
- aligned with current state and national health and safety priorities.

6. SAFE COMMUNITY INDICATORS

International Safe Community Designation is based upon satisfactory performance against seven indicators. Six of seven indicators were adopted by the World Health Organisation Collaborating Centre on Community Safety Promotion in 2002.

One indicator was divided to create a seventh indicator, 'that programs are based in the best available evidence', subsequent to Hume's re-designation as a Safe Community in 2013 and the adoption of the Hume Community Safety Action Plan 2015-2019 in 2015. Indicator 7 is consistent with the evidence-based underpinnings of the Hume Community Safety Action Plan 2015-2019.

The seven indicators of a Safe Community are:

1. An infrastructure based on partnership and collaborations, governed by a cross-sectional group that is responsible for safety promotion in their community

2. Long-term, sustainable programs covering genders and all ages, environments, and situations

3. Programs that target high-risk groups and environments, and programs that promote safety for vulnerable groups

4. Programs that are based on the available evidence

5. Programs that document the frequency and causes of injuries

6. Evaluation measures to assess their programs, processes and the effects of change, and

7. Ongoing participation in national and International Safe Communities networks.

This report provides evidence of Hume's safe communities practice, and adherence to the philosophy, principles, practices and processes required as a designated safe community.

6.1 - INDICATOR 1

STRATEGIC ACTION	INFORMATION
Hume's Strategic approach to community safety is guided by a broad collaboration of actors and agencies. The collaboration is coordinated through the Community Safety Advisory Committee (CSAC), an officer level Committee which meets quarterly and guides practice while reporting on progress.	Current membership of CSAC includes: ■ Australian Federal Police ■ Victorian Police local divisions and Crime Prevention and cohort focused Youth Units ■ Commonwealth Government Department of Human Services ■ Victorian Government Departments of Education, Health and Human Services, Court Services, Justice, Public Transport Victoria and VicRoads ■ Health professionals: Community Health Centres of Broadmeadows, Dianella and Sunbury, and local health providers such as DPV Health ■ Non-government organisations including Community services including St. Vincents de Paul Conference Sunbury, Careworks ■ Legal services: Northern Community Legal Services ■ Public transport providers: Metro Trains, PTV, Sunbury Coaches ■ Neighbourhood Houses including Goonawarra and Attwood ■ Resident groups ■ Major property developers in Hume: MAB, Stocklands, Villawood Properties and Lend Lease ■ Public realm managers: Broadmeadows and Campbellfield Plaza's as well as Sunbury Square ■ Council officers across the portfolios of Community Strengthening, Safety, Environmental Services, Parks and Asset Management, Youth Services, Sustainability and Economic Development.

The membership mailing list of CSAC is not limited and currently includes 86 members. Key members attend most meetings (Police, Justice, Education, Council, Courts, Community Legal Services, Transport Providers, Property Managers and Developers). The membership list is actively managed. As issues arise new members are co-opted. As members move roles they are replaced with an appropriate equivalent.

CSAC is chaired by the Coordinator of Community Centres and Safety. The Committee reports annually on progress through the Manager of Community Strengthening to Council under the Social Justice Charter report to the Mayor and Council. Key achievements of the CSAC delivering against the CSAP reported to Council for the period 2015- 2018 are summarised in the table below:

DATE	TO	NAME	RESULT	HIGHLIGHTS INCLUDE
13th July 2015	Ordinary Meeting of Council	Social Justice Charter - Community Safety Action Plan[29]	Adoption	Adoption of a cross council platform plan covering six areas (CSAP)
8th August 2016	Ordinary Meeting of Council	Social Justice Charter - Community Safety Action Plan[30]	This was the first annual report on the progress and achievements of the CSAP and covers the period from 1 July 2015 to 30 June 2016. In the first year of its implementation significant progress has been made in implementing the actions undertaken by Hume City Council in collaboration with many community partners. Of the 59 actions included in the CSAP, information on 58 actions were reported on for this period. Fifty-two (52) actions have been implemented, 3 are in progress and 3 actions are yet to commence. Many of the actions contained within CSAP were developed to be ongoing and to be addressed (and/or progressed) every year depending upon available resources.	• Family violence accounted for 59% of recorded assaults • Three training workshops on CPTED (Crime Prevention through Environmental Design) delivered • Two Road safety forums for young people delivered • Community Resilience training for leaders delivered • Highlight events for White Ribbon day[31] include the Minister and Rosemary Batty • Hume Community Safety Guide released
14th August 2017	Ordinary Meeting of Council	Social Justice Charter - Community Safety Action Plan[32]	This is the second annual report on the progress and achievements of the CSAP and covers the period 1 July 2016 to 30 June 2017. There has been significant progress made in the actions undertaken by Hume City Council in collaboration with key stakeholders. Of the 58 actions included in the CSAP, information on 49 actions are reported on for this period, either completed or on going. Many of the CSAP actions were developed to be ongoing and progressively implemented each year over the four year lifespan of the CSAP. Delivery of ongoing actions is subject to the availability of key stakeholders to partner with Council to deliver outcomes.	• Female friendly change rooms installed in five sporting facilities • Facilitated the Respect in Sporting Clubs Youth Ambassador Program in partnership with Dianella Health • Baby Makes 3 Workshops to promote respectful relationships • Fit2Drive Workshops delivered for 16-20 year olds including 300+ students, 108 participants successfully gaining their licence • Fire Safety program delivered in Planned Activity Groups • Babies in Hume safety information sessions
8th October 2018	Ordinary Meeting of Council	Social Justice Charter - Community Safety Action Plan[33]	The third annual report on the progress and achievements of the CSAP. Highlights were included in the CSAP 2018 Annual Update	• Hume Road Safety Program for the Arabic Community • Leading Change for Community Safety Conference • Fit2Drive delivered to all Year 11 & 12 students in the municipality • Development of the Learn and Prepare English and Emergencies Package for new arrivals • Safety month included: » Fire Safety in the Home » Olsen Place Community Café » ThinkUKnow Cybersafety Workshop » Week Without Violence events

Table 1 Summary of Annual Reporting to Council on CSAP

In addition to CSAC, HCC participates in a range of intersectoral groups including:

- Hume Whittlesea Primary Care Partnership (PCP)
- North West Melbourne Public Health Network
- North West Metropolitan Region (NWMR) Collaboration – Emergency Management
- North West Respectful Relationships Partnership led by Women's Health in the North (WHIN) through the Northern Metropolitan Region Preventing Violence Against Women Committee
- Northern Region Human Services Directors
- North West 4 – Community Road Safety Group (until December 2016)
- Hume Whittlesea Local Learning and Employment Network
- Hume Family and Children's Services Network
- Hume Interfaith Network
- Welcoming Cities Network
- Hume Moreland Volunteer Coordinator Network
- African Community Development Network, and the
- Northern Metropolitan Multicultural Seniors Clubs Network Inc.

6.2 - INDICATOR 2

Long-Term, Sustainable Programs covering Genders and All Ages, Environments, and Situations

ACTION	INFORMATION
Hume's approach to promoting community safety prioritises long term and sustainable change in the community's safety and sense of safety. HCC's current commitment to delivering long term and sustainable programs that meet the needs of the whole community are documented in the CSAP.	HCC has been working in the community safety space since at least 1996 when it was first designated as a Safe Community. Many programs that HCC offer have extended over more than a decade. As well as evaluating, learning from and repeating what works HCC has become increasingly sophisticated and exhaustive in its reach into the organisation in all its facets.
Summary details of the extent of HCC's commitment to delivering long term and sustainable community safety programs are detailed in Appendix 3, 'Indicator 2 Table Long-term, sustainable programs covering genders and all ages, environments, and situations'.
The following case studies illustrate Council's approach to changing outcomes in perpetuity.

6.2.1. Case Study 1 :
Safe Public Places – Incorporation of CPTED Principles and Safety by Design into Practice

Crime Prevention through Environmental Design (CPTED) is an agenda for incorporating safety thinking into design and redesign of the built environment to create safer places and neighbourhoods for people.

CSAP prioritises a number of directions to promote consideration of CPTED principles into public realm practice in Hume. These include educating staff and planning permit applicants on design principles and practice, incorporating Safer by Design principles into planning scheme policies, amendments and assessment processes as well as updating the Municipal Strategic Statement to include the Safer by Design Guidelines.

In response, staff from across the organisation undertook specialist training on CPTED principles in a three-stage workshop in early 2016. The first workshop introduced CPTED principles to staff and identified the application of them in place. The second workshop included police, planners and community development staff and considered the application of the principles and how they might use these taking a concrete example of Olsen Place. The third workshop was designed around the Aiken Hill Precinct redevelopment 'to bring a multi-disciplinary team together to assess current progress on project design and planning and to use the Safer Design Guidelines as the basis for that assessment'. The team also discussed development of a strategy for an activation project once redevelopment was complete, and how to measure the success of the overall project.

Quite separately the State of Victoria moved to formally incorporate the Safer Design Guidelines for Victoria (DSE 2005) into Urban Design Guidelines for Victoria (DELWP 2017) and into the State Planning Policy Framework (SPPF) provisions within the Hume Planning Scheme. The Planning and Environment Act 1987 now requires all planning applications to be assessed against the SPPF. Ministerial directions require the assessment of all planning scheme amendments to respond to the SPPF. Every planning application made to Council should now routinely be assessed for safety under the guidance.

Both workshops and formal requirements for safe design consideration have had the impact of incorporating CPTED thinking into routine consideration of public realm projects. Applications of joined up CPTED consideration include the: Aiken Hill Masterplan, Craigieburn Railway Station Car Park, Broadmeadows Railway Station redevelopment proposals and the Greenvale Recreation Reserve. Public realm improvements commonly commence with and are supported through community safety audits undertaken with the Crime Prevention section of the Victoria Police.

Council has also invited the community to better understand their approach. A 2018 community workshop promoted a more nuanced understanding of CPTED principles as they are applied in Hume and sought to encourage community members to apply CPTED thinking in their own assessment of planning applications.

6.2.2. Case Study 2:
### Safety in the Home - Babies in Hume

The Enhanced Parent Support Worker role promotes safety for babies and children in Hume through more than 100 small group sessions every year, known as 'Babies in Hume' (BiH). BiH programs include groups for first time parents, information on nutrition and sleep at 5-8 months and sessions on toddler development. Since 2015, 2,171 parents have participated in the BiH programs.

Parents regularly express their gratitude for being made aware of potential hazards that could cause serious harm to their babies following the 'Keeping Your Child Safe: Preventing Accidents' session for first time parents. Safety messages are consolidated In the Nutrition and Sleep Sessions in which workers seek feedback from parents on the steps taken to address safety aspects covered in earlier sessions while allowing participants to listen and consider other possible responses.

The BiH program was evaluated in 2018 to better understand whether the program was effective in increasing first time parents' knowledge, skills and confidence while increasing parent-child connectedness and connectedness to community. The evaluation found that across the suite of BiH programs and sessions, '84 to 100 per cent of parents reported increases in:

- understanding of baby development (88-100 percent agree to strongly agree) and behaviour/needs (90-98 percent agree to strongly agree)

- confidence in parenting (84-98 percent agree to strongly agree)

- use of learnings (86-97 percent agree to strongly agree), and

- feeling connected to other parents in the group (92-100 percent agree to strongly agree)'.

In addition to BiH, the Enhanced Parent Support team provide an in-home support service to assist parents. Since 2015 the team have made an average of 15 visits per week, or 3,071 home visits in total. In-home visits enable the team to highlight dangers in the home that first-time parents may not be aware of, for example age appropriate use of toys, poisons and medication storage or safe sleep.
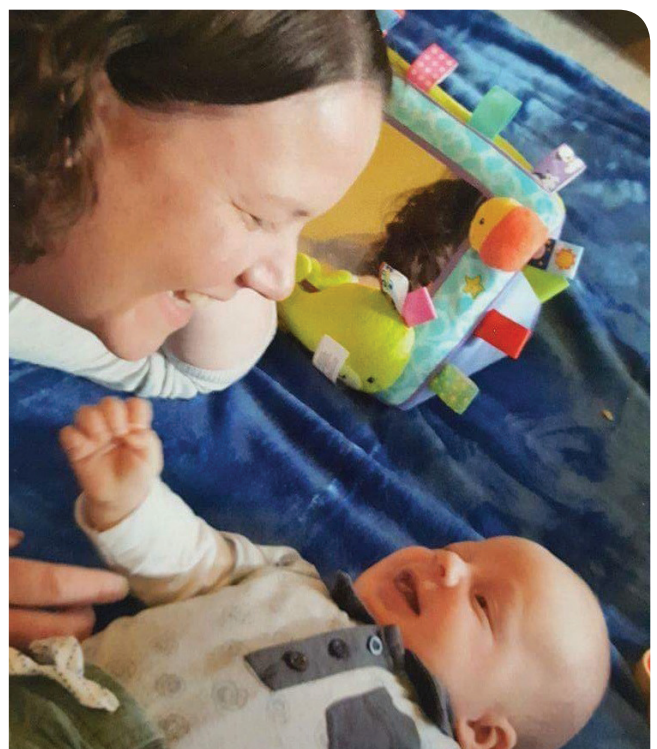
6.2.3. Case Study 3:
Violence Protection – Let's Play Together in Hume

'Let's Play Together in Hume' is a partnership program developed between Dianella Health, Leisure Networks, local sporting clubs and Hume City Council.

The Project responded to a high rate of domestic and family violence experienced, as well as issues raised by sporting club leaders including:

- A limited understanding about the link between gender inequity and family violence
- Lower female club participation in the local council area, and
- Social discrimination issues experienced around gender and race[34].

An initial workshop on 'Increasing Female Participation in Your Club' explored participation options and good practice in creating female-friendly and gender equitable club settings. In an expression of interest process, six clubs were chosen to participate based on: readiness, motivation and the capacity to commit to organisational and cultural change.

Each participating club undertook a tailored Gender Equity Assessment. The Gender Equity Assessment tool encouraged exploration of the physical environment and the social context of clubs such as levels of opportunity for women. Each club was supported to develop a Gender Equity Improvement Plan and was supported to implement their plan, including by assistance to access grants.

A multi-pronged engagement approach was used to train clubs. Let's Play Together in Hume provided individualised follow-up support to embed learnings into practice. Each club was assisted according to their needs and operating model. All work was undertaken using a gender lens to inform policy, guidelines and practice.

Some of the outcomes of the Project include:

- Clubs developing a better understanding of the barriers to participation for women and girls and incorporation of measures to address gender diversity including:
  - » New Codes of Conduct were developed including respect and equity
  - » New female participation options developed including recruitment of women to club committees
  - » New female coaching staff were engaged
  - » Establishment of new sub-committees and working groups to generate further engagement of women and girls
  - » Member Welcome booklets were developed including messaging about respectful relationships
- Promotion of cultural diversity
  - » Multi language welcome signs were displayed
  - » Multi language Help Line information was displayed on toilet doors
  - » With a more diverse group of members facility use increased
  - » Enhanced skills development:
  - » Training in leadership, volunteer management was developed and delivered
  - » Five clubs participating in the Respect in Sporting Clubs Youth Ambassadors Program and in total 16 young club members
- Recognition of skills and achievement
  - » Nine clubs were successful in receiving grants to support initiatives
  - » One participating club was a finalist in 2017 Victorian Sport Awards
  - » Clubs participating in promoting the prevention of violence against women programs including through:
    - – Million Stars to End Violence and White Ribbon Day events
    - – Signage condemning violence and promoting respectful relationships was developed in collaboration with the clubs and continues to be displayed.

6.2.4. Case Study 4:
Traffic Safety - Fit2Drive

The Fit2Drive workshop (F2D) is a half-day session conducted in schools with all students at Year 11 level. Each year nearly all Hume secondary schools are involved. The F2D workshop supports students to make good decisions when faced with risky driving situations, both as passengers, and in future driving practice. F2D focusses on changing attitudes and behaviours - not driving skills.

An evaluation of the F2D program in 2017 found that a minimum of 24,481 Hume secondary students had participated over the 12+ years Hume has funded F2D.

Further, the evaluation found that 'F2D workshops seemed to have a positive effect on students' attitudes and behaviours towards road safety. For instance:

- seventy percent of students' state they will 'all' to 'most of the time' use the F2D strategies presented, while only five percent state they will never use the strategies
- students rated their main learnings to be planning how to avoid a risky driving situation, having more confidence to speak up and knowing what to say if they are in a risky situation
- two-hundred and six students reported having used F2D strategies presented.

F2D workshops were found to be appropriate by most teachers and delivery partners. When compared with the literature on effective secondary school road safety education, F2D:

- reaches the target audience of young people in the process of learning to drive, and
- is premised on behaviour change theory specific to youth characteristics with age appropriate learning strategies.

6.3 - INDICATOR 3	Programs that Target High-Risk Groups and Environments and Programs that Promote Safety for Vulnerable Groups

ACTION	INFORMATION
In addition to having a well-established approach to long term and sustainable programs that promote safe communities, HCC systematically identifies those groups most vulnerable and promote particular approaches to community safety to support a healthy safe inclusive and equitable community.	Summary details of the extent of HCC's commitment to delivering programs that target high risk groups and environments and programs that promote safety for vulnerable groups are included in Appendix 4, 'Indicator 3 Table Programs that target high-risk groups and environments and programs that promote safety for vulnerable groups'. The following case studies are designed to illustrate in more detail Council's nuanced responses to community safety issues which impact vulnerable groups in the community.

6.3.1. Case Study 5:
People at Risk of Abuse - Cyber Safety for All Ages

Hume Libraries are an eSmart provider, accredited by the Alannah and Madeleine Foundation. eSmart Libraries is a partnership between the Alannah and Madeline Foundation and the Telstra Foundation who, through an investment of $8 million, hope to accredit all public libraries in Australia and make a positive and lasting difference. The Foundation states, 'Public libraries are the most heavily used community centres in Australia and reach out to some of the most disadvantaged members'.

eSmart Libraries are an extension of the eSmart Schools program which was based on a well-researched approach to behaviour change and has been successfully rolled out to more than 2,000 schools across Australia. The eSmart Libraries Framework has been developed from a holistic and evidence-based approach. It considers how the library and community can develop smart, safe and responsible digital behaviours'.

The eSmart Libraries Framework assists Hume Libraries to:

- Integrate cyber safety in its policies, agreements, staff development, organisational culture, training and day-to-day operations
- identify gaps in their policies and operations by offering a well-structured action plan that links to best practice resources
- track progress and access resources using a bespoke online system tool
- mitigate risks
- improve their guidance and training for library users. Users gain the skills they need to use digital technologies confidently and safely to get the best out of digital technology and avoid cyber-risks, and
- provide relevant resources and practical tools in cyber safety are collated in one place.

Hume Libraries routinely offer cyber safety sessions pitched at different population cohorts concentrated in eSmart safety, anti-cyberbullying, stay safe on line and scammer awareness weeks as part of the State and national calendars promoting awareness. Some sessions include special guests including the Office of the eSafety Commissioner.

6.3.1. Case Study 5 (cont.):
People at Risk of Abuse - Cyber Safety for All Ages (cont.)

Working in collaboration with council departments, Hume Libraries also offers tailored sessions to older people to coincide with the Seniors Festival and to the whole community to coincide with Community Safety Month in October.

In 2018 the Network had the special pleasure of offering outreach programs with funding and support of the Alannah and Madeleine Foundation into: Sunbury West Primary School, St Dominic's Primary School and Gladstone Park Secondary College. In three sessions the Network was able to promote safety and anti-cyber bullying messages to approximately 450 children aged between 5 and 18 years of age.

Most cyber safety sessions had approximately 30 attendees. Since 2015 the Hume Global Learning Network estimate tailored programs have been received by up to 1,000 people of every age.

44.3%
The leading cause of child injury emergency department presentations in Victoria in 2016/17 were due to falls

20.0%
In 2016/17 in Victoria, for the 15-24 year age group, 20.0% of hospital emergency department injury presentations occurred at an athletics and sports area

24.0%
One in four persons involved in casualty crashes in Hume City during 2013 to 2017 were aged 15-24 years

63.0%
Almost two thirds of victimised women in Hume City were aged between 20 and 44 years

84.3%
The Hume City Council Community Indicators Survey found that 84.3% of residents felt safe walking alone in their local area during the day

6.3.2. Case Study 6:
Minority Groups - CALD - Learn and Prepare - English and Emergencies

Hume is home to many residents who speak other first languages but seek to learn English, including very recent arrivals and refugees. Hume is also a location where Emergency Management responses are required by community members when the risks related to hot weather and heatwave, bush fire, flood and other emergencies are elevated, and preparation is required. One of the challenges for Emergency Services is to ensure that at times of elevated risk, households on the urban fringe, many of whom speak another first language other than English are adequately prepared.

Hume City Council was assisted by a range of partners including; the Victorian Government, Red Cross, Asthma Foundation Australia, Australian Red Cross, Country Fire Brigade, Craigieburn Fire Station, Craigieburn State Emergency Service, Department of Health and Emergency Services – Emergency management, DPV Health, Emergency Management Victoria, the Emergency Services Telecommunications Authority (ESTA) and Victoria Police, among others, to develop and design an educational tool to support 'English as an additional language' (EAL) classes. Topics included in the tool cover:

- Emergencies, Emergency Services, Triple Zero 000
- Storm and Floods
- Heatwave
- Sun Safety
- Water Safety
- Thunderstorm Asthma
- Fire
- Insurance and Ambulance Cover, and
- Home Emergency and Preparation Kits.

The program aligns with the Adult Community and Further Education (ACFE) Quality Framework which assists in the planning and documenting processes and provides consistency for educational practices. Although the training materials are targeted towards students undertaking the beginner to intermediate level of English learning they can be adapted to other levels of education.

The materials are both informative and educational. They include topics, key learning objectives, key words, phrases and sounds as well as a lesson plan for each topic. Materials also include a range of engaging activities ranging from brainstorming and scenario planning worksheets, word scrambles and quizzes, crossword puzzles, planning charts, maps reading tools and revision activities. The materials are currently being tested for transferability in other local government and learning environments.

Hume is very proud of the results of this collaboration.

6.3.3. Case Study 7:
Socio Economic Risk – Young People – L2P Learner driver mentor program

For most people, learner driver experience is gained through parents or other family members in family owned vehicles with the support of professional driving lessons. However, for a minority of young people it can be difficult to gain the 120 hours driving experience required under the Graduated Licencing System.

The Transport Accident Commission (TAC) commenced funding a small number of local governments to trial and deliver the L2P program, following an initial evaluation by TAC[35]. L2P is now a core community program funded by VicRoads to over 60 of Victoria's 79 local government areas.

L2P is a driver mentor program funded by VicRoads which assists learner drivers obtain 120 hours supervised driving experience in a Council car before taking the probationary licence test. Young people 16 and 20 years of age eligible to participate need to hold a current learner's permit holder and be without access to a vehicle, a supervising driver, or both. Learner Drivers can enlist themselves to the L2P program or be referred by parents, schools, community agencies or other organisations.

Hume City Council is in its ninth year of delivering the program in partnership with the Hume Whittlesea Local Learning and Education Network. Initially when the program was offered using only one sponsored car dedicated to the Hume municipality, the local L2P program mentored an average of about 33 learner drivers per quarter[36]. With the addition of another car, the average number of learner driver participants from Hume almost doubled[37].

A report to Council in June 2017[38] indicated that:

- 108 young people from Hume have successfully gained their licence through the L2P Program
- More than 300 young people have participated in the program
- More than 100 Mentor Supervisor Drivers have actively volunteered in the program
- Approximately 7,000 hours spent on the road by Mentee Learner Drivers under supervision of volunteer Mentor Drivers, and
- Over 150 young people currently registered on a waiting list to be matched with a mentor supervising driver. In addition to this, each week at least one new young person enquires about the program, but does not wish to be placed on a waiting list.

As part of the program young people are matched with a fully licensed volunteer mentor and use one of two vehicles to gain supervised driving experience.

Vic Roads submitted to the Victorian Parliamentary Road and Community Safety Parliamentary Committee 'Inquiry into lowering the probationary driving licence to 17 years and tackling transport and other barriers to youth employment and study' that L2P was considered 'a very effective community road safety program, and while other states have conducted smaller scale programs, the L2P model was regarded as the most comprehensive and effective in Australia (TfNSW, 2014)[39]

YacVic, a youth policy and advocacy peak agency, argued the positive impacts of L2P went beyond road safety and that L2P 'should be seen as delivering value across several areas of government, including employment, education, service access and youth engagement' .

An evaluation of the L2P program by Vic Roads was undertaken in 2018 in acknowledgment that L2P is seen by local governments and youth agencies to deliver a range of potential benefits including:

- assisting young people to gain a licence
- connecting and engaging young people with their community by developing a positive and sustained relationship with an adult mentor working towards something that will benefit them
- providing greater employment opportunities
- potentially reducing unlicensed driving, and
- improving health outcomes[41].

What is the L2P program?

The L2P program assists young learner drivers who are facing significant barriers to getting 120 mandatory hours of on the road driving experience. Such barriers may include not having access to a supervising driver or a vehicle. L2P matches young people residing in the area of Hume with a driving mentor, so they can gain the skills and practise necessary to obtain their probationary licence. The program is supported in partnership between VicRoads, TAC, Hume City Council and Hume Whittlesea Local Learning And Employment Network (HWLLEN).

Who is L2P for?

L2P is for young people who:
- aged 16-20 years
- already have their learner permit
- face a significant barrier or disadvantage that prohibits them from obtaining their probationary drivers licence without community support

What about the car?

The Learner Driver and Mentor will drive in a sponsored, fully maintained and serviced vehicle which has a minimum four star ANCAP safety rating, in the local council areas once a week. L2P mentors are covered for liability by becoming registered volunteers with us. All insurance and fuel are covered by the program. This will contribute to the Accumulation of 120 hours of driving experience for the learner driver.

Volunteer Requirements

- Full Victorian Drivers Licence and good driving record.
- Willingness to work with young people from diverse backgrounds.
- Commit a minimum of one to two hours per week for 12 months.
- A Police Check, Licence Check and Working with Children Check are required for all Volunteers prior to acceptance into the program— costs are met by the program.
- Completion of the VicRoads Volunteer Supervising Driver Training.
- Mentors are also required to provided a minimum of two referees, attend an interview and L2P training.

HWLLEN is a Child Safe Organisation. All volunteers will be required to undergo child safe training.

"Getting your driver's licence opens many doors and provides opportunities. You will help young people to access these possibilities."

What is the role of an L2P mentor?

- To act in the role of a supervising driver and help the young person build up 120 hours of driving experience prior to going for their Probationary Licence.
- To develop and maintain a purposeful, empowering, supportive and ongoing link with a young person.
- Provide non judgmental support to the young person.
- Provide the time to listen to and support the learner driver without telling them what to do, but rather supporting them to find their own way.
- Have fun with the learner driver.
- Meet with the learner driver for one – two hours per week.

Benefits

- Being active and involved in your community.
- Learn more about your community.
- Maintaining and developing social and professional skills.
- Contribute to a cause you believe in.
- Gain personal fulfilment and have FUN.
- Assist a young person to achieve their goals in developing safe and lawful driving habits for life.

6.3.4. Case Study 8:
Abused Women –- White Ribbon Day 2015

Each year to mark White Ribbon Day, Hume City Council holds an event aimed at raising awareness and changing attitudes towards violence against women.

HCC's guest speaker at the 2015 White Ribbon Day event was '2015 Australian of the Year' Rosie Batty. Rosie's name has become synonymous with courage and resilience. A tireless family violence campaigner, Rosie established The Luke Batty Foundation to support women and children affected by the trauma of family violence. At the event Rosie shared her remarkable story of resilience, courage, inspiration and making a difference.

The Governor-General, His Excellency General the Honourable Sir Peter Cosgrove AK MC (Retired), and Minister for the Prevention of Family Violence, Fiona Richardson, also addressed the audience. Hume City Council continues its White Ribbon commitment and annual event tradition.

6.4 - INDICATOR 4 — Programs that are based on the Available Evidence*.

ACTION	INFORMATION
HCC's plans, case studies above and tables located in Appendices 3 and 4, are based upon the best evidence available at the time of writing.	Plans and programs referenced in this report and based in evidence published at the time of plan or program development, are identified with a red asterisk [*] in the tables in Appendices 3 and 4 and include: ■ High level indicators which enable evaluators to compare progress over time ■ Detailed objectives ■ Identified sections of Council responsible for delivering the action and any partnerships between Council divisions and other organisations ■ Practical actions Council has committed to taking in pursuit of achieving progress against the high-level indicators. Council is a partner to other plans, for instance the Building a Respectful Community Strategy 2017-2021 with WHIN or the HWPCP Strategic Plan 2018-2020 with the Hume Whittlesea Primary Health Partnership. These plans are also evidence-based. All HCC Plans have routine reporting requirements within the Council reporting cycle. The annual Council Plan and Municipal Health and Wellbeing Plan are reported against every quarter and made available on the Hume website. Some actions or indicators from most Plans, including CSAP are reported on at a high level in the Council Plan and Municipal Health and Wellbeing Plan reporting. Most plans have been, or will be, individually evaluated for both performance of listed actions in the plan as well as against indicator movement over time. The CSAP 2015-2019 is in the process of being evaluated. Material gathered as part of the evaluation forms the basis of this report. Additionally, some individual actions within the CSAP and other related Council Action Plans, will have been evaluated in their own right. In the life of this CSAP, the following individual program area evaluations are readily available: ■ North West Collaboration Emergency Management Training Evaluation (2012, 2014, 2015) ■ Sunbury Town Centre CCTV Evaluation, 2015 ■ Gender Equity and Analysis Professional Development, Evaluation Report, WHIN 2015 ■ Love Bites Program in partnership with Craigieburn Secondary School, 2015 and Ridley College 2017 ■ Olsen Place Precinct Street Arts and Graffiti Prevention Project 2016 ■ Success of individual emergency management exercises, including Exercise Noah in 2014, Exercises Jewell and Persephone both in 2015, Exercise Scorcher 2016 ■ Evaluation of Emergency management events including: Fire Impact Summary Mickleham / Sunbury Fires, 2014, Somerton Landfill Fire, 2015, Bulla-Diggers Rest Road Fire 2017 ■ Success of individual festivals and events in the public realm including: Carols by Candlelight, 2016, Summer Sessions Evaluation Report 2017, Craigieburn Festival, 2014 and 2017 ■ O'Shanassy Street East Smoke-free Outdoor Dining Trial, 2017 ■ Fit2Drive Program 2017 ■ Let's Play together, (increasing participation of women and girls) 2017 ■ HCC Community Safety Advisory Committee Evaluation, 2017 ■ Babies in Hume Evaluation Report, 2018. Reporting to Council on performance against most action plans occurs on a routine basis. Progress against the Community Safety Action Plan is reported under the banner of the Social Justice Charter Report which also includes reports on the Multicultural Action and Reconciliation Action Plans. A summary of these reports and links to the detailed report are included in Section 7.1 of this report. Other programs are independently and externally audited including: ■ Children and family programs funded by the Victorian Department of Health and Human Services or the Commonwealth Department of Human Services, and ■ Home and Community Care programs funded under the Victorian Department of Health and Human Services or the Commonwealth Department of Human Services.

* 'Evidence-based strategies/programs' are understood to be strategies/programs that have been evaluated and demonstrated to be effectively using available research results

6.5 - INDICATOR 5

Programs that Document the Frequency and Causes of Injuries

ACTION	INFORMATION

Council generates data from interactions with service users and service uses in a variety of service areas: public health compliance, immunization, childcare, age and disability services, library services, rates, waste, planning and local laws. Data is collected by the departmental service provider for internal use and analysis.	Data collected by Council is used in future program planning and in the preparation of strategies and plans. Some data is published in individual strategies and plans and in reporting on progress against those action plans. Data collected is subject to the Australian Privacy Principles and separately to the Victorian Privacy and Data Protection Act.
	
	Some data is prospective, for instance the MEMP collects data on possible or likely community and emergency risk. Some data collected may include post injury information, for instance:
	
	■ Local laws data on pet ownership and management issues arising under the Domestic Animals Management Plan
	
	■ Traffic on police reported casualty injuries where an immediate investigation is required
	
	■ Environmental Health Officers on needle stick injuries at work
	
	■ Children's services workers on child risk and protection advice to Child Protection Services
	
	■ Planning enforcement officers on dangerous or unpermitted uses
	
	■ Parks officers on risky dangerous activity in public realm, and
	
	■ Home care and support services on reports of injuries, slips and falls or elder abuse.
	
	However these data sets are not consolidated into a single local surveillance system. It is possible that consideration of the collation and publication of agreed indicators could be informative and used in the prioritisation of actions in community safety and in the development of other program areas into the future. Privacy principles and laws prevent data from being used except for the purposes they were collected. Thus the use of the data for another purpose would need to be carefully considered before consolidation into any local surveillance system.
	
	Quite separately, Council generates data through independent evaluations of action plans and programs[42] . In order to better understand community and household attitudes and preferences. Annual survey data, the most recent from 2018/19, informs all of Council's planning.
	
	In Plans that Council is or has been a regional participant, Council is reliant on coordinating organisations for strategic planning and evaluation. For instance the:
	
	■ Building a Respectful Community Strategy 2017-2021 is coordinated by Women's Health in the North (WHIN). Reports on progress are provided to WHIN and consolidated reports on annual regional progress are provided to Council to enable benchmarking against partners
	
	■ North West 4 Road Safety Partnership provided a collaborative vehicle for strategic action on vulnerable road users and in particular on safety for young persons 17-25 years, the capacity for coordinated research, partnership and negotiation with funders.
	
	Council uses externally collated non-identifying data sets which are released at various of intervals from a range of reputable data providers. Data used in this report and in the creation of CSAP 2015-19 includes:
	
	■ Australian Bureau of Statistics:
	  » Census of Population and Housing 2011 and 2016
	  » Regional Profile – Hume 2017,
	  » Disability
	  » Socio- Economic Indexes for Areas (SIEFA) 2011 and 2016
	
	■ Crime Statistics Agency, Policing and crime data, Family Incident Reports
	
	■ State Government of Victoria, Department of Health – Hume Community Profile
	
	■ State Government of Victoria, Department of Health and Human Services, Koori Health Counts!: Victorian Aboriginal Hospital Data, 2012/13.
	
	■ State Government of Victoria, Department of Health, HOS data, Victorian Emergency Minimum Dataset, 2010/11.
	
	■ State Government of Victoria, Department of Justice, City of Hume: Local Area Community Safety Profile (2013).
	
	■ ID Profile Community Profile, Population Forecasts, Economic Profile

6.5 - INDICATOR 5

Programs that Document the Frequency and Causes of Injuries (cont.)

ACTION	INFORMATION
Council generates data from interactions with service users and service uses in a variety of service areas: public health compliance, immunization, childcare, age and disability services, library services, rates, waste, planning and local laws. Data is collected by the departmental service provider for internal use and analysis.	■ Monash University Injury Research Institute, Unintentional (Accidental) Hospital-Treated Injury, Victoria, 2011. ■ REMPLAN – Economic Profile ■ TAC (Traffic Accident Commission) – data on road injuries ■ Turning Point Alcohol and Drug Centre, Trends in Alcohol and Drug Related Ambulance Attendances in Victoria: 2012/13. ■ VicHealth LGA Profile Survey Results 2015 ■ VicRoads – Crashstats, raw datasets, consolidated data analysis ■ Victorian Liquor and Gaming Licensing Authority – Liquor License data sets, and ■ World Health Organisation - Country Comparative Health Outcomes 2018. Council staff are trained in a range of disciplines and have a range of data analysis skills. They are supported to use data by the Research and Evaluation Team who have specialist skills in data analysis. All strategies and action plans are robustly reviewed in order to ensure data relied upon has been used in an appropriate manner. The Research and Evaluation Team independently evaluate many, but not all programs identified in the indicative list of program evaluations in Indicator 4.

6.6 - INDICATOR 6

Evaluation Measures to Assess their Programs, Processes and the Effects of Change

ACTION	INFORMATION
Council routinely evaluates each CSAP, as the overarching vehicle driving whole of Council, whole of community action on community safety across the City of Hume. An Evaluation Plan is generally developed at the time each CSAP is developed. Further, as the CSAP is integrated into cross organisational policies, and as delivering a healthy and safe community is one of five objectives in the Annual Council Plan, many of the reporting obligations against actions in the CSAP coincide with organisation annual reporting obligations. These are published routinely in organisational annual plan progress reports.	■ Annual Reports to Council against the Social Justice Charter – Community Safety Action Plan provide a summary of progress highlights rather than detailed accounting for each action. Accurate annual reporting to Council relies on the development of routine and rigorous collation of data on progress against plan actions. Routine collation of data is one task of the Community Safety Officer. The evaluation of each CSAP provides detailed accounting against each indicator, target and action at the end of the life of the Plan. ■ Routine collation on progress of actions enables a level of thoughtfulness on resourcing, progress, outstanding actions and even on areas where the Plan might reasonably be adjusted to account for changes in policy directions in other environments. ■ One area where priority actions under the CSAP have changed significantly is in addressing Family Violence. The Victorian Government Royal Commission to Family Violence has made a range of recommendations that are in the process of being implemented at a variety of levels. The State has also developed Safe and Strong: A Victorian Gender Equity Strategy which has implications for local government. At a regional level Hume is participating in an alliance with Womens' Health in the North in implementing 'Building a Respectful Community Strategy 2017-2021. At an organisational level Council is currently in the process of signing off a Gender Equity Action Plan. ■ Additionally, within the current CSAP, Council has made a commitment to evaluating two elements of the Plan every year. The indicative list of program evaluations in Section 7.4 on Indicator 4 provides an insight into the thoroughness of reflective and evidence based within the safety portfolio in Hume. ■ An evaluation of CSAP, undertaken concurrently with this report, is currently scheduled to be presented to Hume City Council in parallel with the re-designation process.

6.7 - INDICATOR 7

CSAP 2015-2019 Evaluation Plan

ACTION	INFORMATION
The evaluation of CSAP is being undertaken using mixed methodologies. Much of the CSAP was performative, that is Council undertook X number of activities per annum, or implemented Y strategy during the period 2015-2019.	Evaluation methodologies have included: ■ Independent audit of community safety officer records ■ An audit of Hume's internal record management system HPE Content Manager ■ Search for documentation on the Hume City website and of Google ■ Request for documentation from responsible officers including: Policy, Strategy, Reports to Council, records of performance including dates and attendance, publicity material etc, and annual reporting records and any other supporting materials that confirm actions, events, or processes occurred or policies were developed and delivered) ■ Consultation with all identified staff involved in being responsible for, or active in, delivering the plan ■ Request for further and clarifying information ■ Provision of identified material for case studies ■ Case studies have been triangulated with staff to ensure accuracy and completeness ■ Some programs including those delivering services for older persons, children, people with a disability are separately audited by other bodies on behalf of State and Federal funders ■ Some programs including funded programs have been separately evaluated and material from these evaluations has been used in this evaluation ■ An assessment of completeness against commitments, and ■ An assessment of performance against indicators and targets. Some projects and activities identified in CSAP will continue to be delivered throughout 2019, the year CSAP is being evaluated. The evaluation document will identify projects are not currently complete but are foreshadowed will be completed prior to the development of the CSAP 2019-2023.

6.7.1. Case Study 9:
CSAP Evaluation Process

As an example of using a mixed methodology in an evaluation context, one of CSAP's targets was to 'Encourage membership of the Good Sports Program to sporting clubs within Hume to manage alcohol responsibly and reduce alcohol related problems such as binge and underage drinking'. The outputs sought were that 'Ninety percent of Hume sporting clubs participating within the Good Sports Program'.

A Hume City Council web page search identified a list of 'Good Sports' 32 accredited clubs. A search of the Victorian Government Good Sports Program by place identified additional clubs with Good Sports accreditation in the catchment (59 clubs) as well some clubs with enhanced levels of accreditation to those listed on Council's web page. Additional 'Good Sports' accredited clubs amounted to a 184% increase in accreditation from the published list dated as 24 October 2018.

But did this significant increase meet the measure of 90 percent of all Clubs? It turns out the indicator was not as precise as it might have been. 'Good Sports' program is a behaviour change program around the management and service of liquor. Training and accreditation is required for sports clubs with liquor licences and encouraged where alcohol is likely to be consumed by spectators during the event and players after the event. Hume's ground use agreements encourage 'Good Sports' accreditation regardless of liquor licencing. Some funding may be dependent on 'Good Sports' accreditation however clubs are incorporated entities and entitled to make their own decisions. Some clubs without current liquor licences are accredited under 'Good Sports'. These clubs may or may not obtain seasonal limited licences into the future.

The Health and Wellbeing Plan 2017-2021 Action Plan January 2018-June 2019, a subsequent document, amended the indicator to better reflect the action Council officers undertake… 'Two Responsible Service of Alcohol (RSA) courses are delivered by Council to local Good Sports accredited sporting clubs.' However the CSAP indicator was not changed retrospectively.

The task for this evaluation was to marry the intention, a very high level of clubs with 'Good Sports' accreditation, and accreditation to a high level within 'Good Sports', with the number of licenced and unlicensed clubs. A search was made of all liquor licences. Of 286 licensed entities, 48 clubs including cricket and basketball, football, netball, golf game fishing, greyhounds, indoor soccer and gyms, bocce, ethnic social and sports clubs was compiled to better understand whether they were all considered sports clubs in a local leisure context. Arguably some could reasonably be excluded. The agreed total of clubs based on what is reasonably considered a sports club in a local context will alter the performance metric.

What did we find? 31 of a possible 44 clubs with liquor licences were accredited with the 'Good Sports' program. This amounted to 70.45 percent 'Good Sports' Program accreditation for currently licenced clubs. A further 12 licenced entities that may at first glance be considered sports clubs were excluded as separate to the Good Sports accredited entity. This bought the Good Sports accredited clubs to 83.33 percent of all possible clubs. Additionally, 28 clubs that did not hold a current liquor licence were accredited with 'Good Sports'. One licensed club, after reported poor performance, training and encouragement, won the Victorian 2018 'Good Sports' club of the year. Council continues to promote the program locally including running two RSA sessions per annum and is seeking to embed process improvements which ensure triangulation between complaints, accreditation and licensing processes.

Leisure Services will continue to run Responsible Service of Alcohol (RSA) courses with local clubs and anticipate an improvement in performance against the graduated 'Good Sports' accreditation criteria for all clubs over time.

6.8 - INDICATOR 8

Ongoing Participation in National and International Safe Communities Networks

ACTION	INFORMATION
Hume's status as a long standing designated Safe Community is important both to Hume City Council and its population. The importance is reflected in Hume City Council's key documents. Hume has embedded progress on community safety as integral to achieving the community vision in Hume Horizon 2040. Hume's CSAP links all major Council Plans together as it coordinates actions across Council in promoting community safety. Hume City requires annual reporting on performance against achieving safety measures listed in the annual corporate plan.	Rather than approaching safety from a risk averse perspective, over the course of this designation period, Hume City Council has embedded thinking about safety through; a social justice prism, and continuous improvement processes in all developed policies, management and action plans. Hume's approach is shared as part of a wider collaborative practice. Community Safety staff participate in a range of networks promoting safety including: - Municipal Association of Victoria, Prevention of Violence Against Women Network - Womens' Health in the North Network, Prevention of Violence Against Women Network - North West Collaboration on Emergency Management - Hume Crew – Community for Respect and Equality of Women - GPAN – Good People Act Now, and - LGPro Specialist Interest Group on Community Safety. The rigorous nature of safe communities reporting challenges Hume to think laterally about safety and the myriad of safety choices made in day-to-day decision making and operations. The nature of safe communities and Hume's resilience-building strengths-based approach, provides a logic and coherence to our thinking. Being part of a global network of municipalities seeking to achieve similar outcomes provides HCC with the opportunity to benchmark and compare practice, approaches and policies on a variety of topics. HCC routinely takes the opportunity to share materials on Facebook and present at statewide and interstate conferences. That said, Hume residents' socio-economic status, and perceptions that might arise, are likely to continue to be a barrier to formally participating in many forums and events outside Melbourne, Australia. For Hume, from a resource efficiency perspective, international collaboration is likely to best occur in cyberspace. Hume will continue its long-standing tradition of welcoming and hosting international visitors from the Safe Communities network. Hume intends to continue to be a leader of practice in the community safety field in Victoria and a keen observer of trends and developments in the community safety space.

7. CONCLUSION

Hume City Council is grateful for the opportunity to reaffirm their commitment as a designated Safe Community and belonging to a Safe Communities Network.

We welcome the rigor the designation process imposes on our thinking and practice. We look forward to our submission in support of designation being accepted by the Safe Communities Network.

We look forward to the opportunity of being able to celebrate with our international partners, Councillors and community, the great strides taken and extent of improvements over time since 1989 in embedding safety in the way we do everything in the Hume City Council and the community.
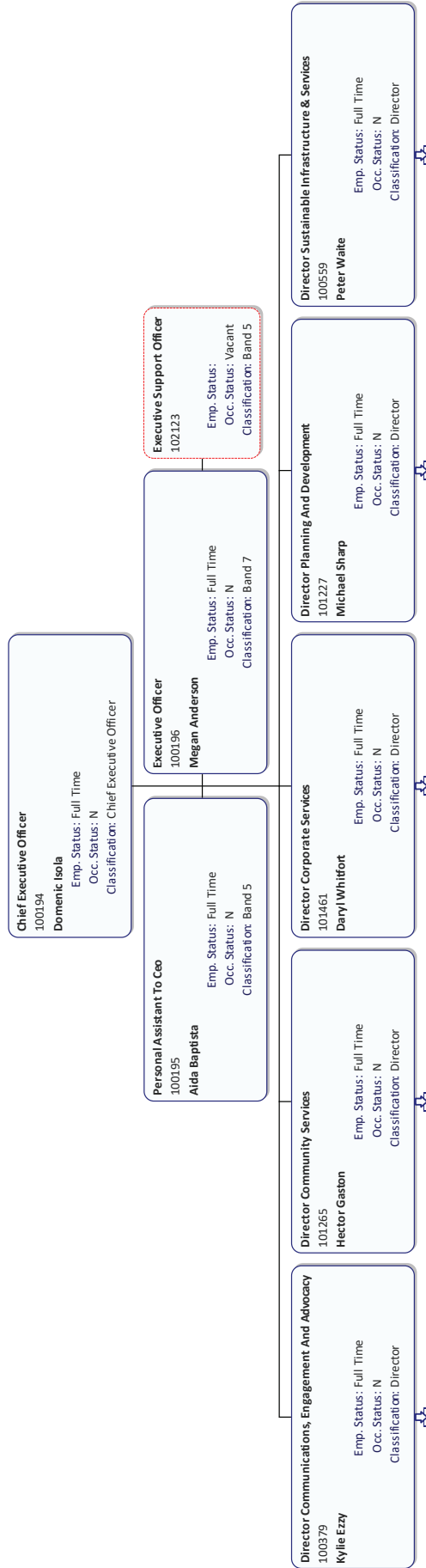
Hume City Council Organisational Chart

Executive

Chief Executive Officer
100194
Domenic Isola
Emp. Status: Full Time
Occ. Status: N
Classification: Chief Executive Officer

Personal Assistant To Ceo
100195
Aida Baptista
Emp. Status: Full Time
Occ. Status: N
Classification: Band 5

Executive Officer
100196
Megan Anderson
Emp. Status: Full Time
Occ. Status: N
Classification: Band 7

Executive Support Officer
102123
Emp. Status:
Occ. Status: Vacant
Classification: Band 5

Director Communications, Engagement And Advocacy
100379
Kylie Ezzy
Emp. Status: Full Time
Occ. Status: N
Classification: Director

Director Community Services
101265
Hector Gaston
Emp. Status: Full Time
Occ. Status: N
Classification: Director

Director Corporate Services
101461
Daryl Whitfort
Emp. Status: Full Time
Occ. Status: N
Classification: Director

Director Planning And Development
101227
Michael Sharp
Emp. Status: Full Time
Occ. Status: N
Classification: Director

Director Sustainable Infrastructure & Services
100559
Peter Waite
Emp. Status: Full Time
Occ. Status: N
Classification: Director

Vacant

Vacant to Secondment

Legend: A=Acting, B=Backfill, N=Nominal, S=Secondment   *Sub-chart for this area

5 April 2019

9. APPENDIX 2 - COMMUNITY SAFETY PROFILE

The following profile explores community safety outcomes in key datasets for crime and safety, family violence, perceptions of safety and transport safety within the City of Hume since the last designation report in 2013 concentrating on the CSAP 2015-2019 period.

Data is subject to availability. The latest data available has been used in the construction of this profile. Data currency will depend on routine data release schedules by other institutions. Not all data will be available from 2013 to 2019 but where it is available, it has been utilised in this profile.

9.1 Local Crime Statistics 2013-2018

9.1.1 High Level Data

Crime is reported by the Crime Statistics Agency Victoria in a number of ways, by:

- year and by quarter
- recorded incidents (incident by principle offence) and offences
- in raw numbers and per 100,000 persons.
- by LGA and by suburb where the information is available.

Incidents and offences are different. The Crime Statistics Agency defines an incident as 'A criminal event that may include multiple offences, alleged offenders and/or victims, [and] is recorded on the LEAP database on a single date and as occurring at one location'.

In contrast an offence is defined as 'Any criminal act or omission by a person or organisation for which a penalty could be imposed by the Victorian legal system. For the purposes of CSA statistics, an offence is counted and included in the data where it:

- occurred in Victoria;
- was reported to Victoria Police; and,
- was first recorded in LEAP within the reference period'.

Data for incidents will therefore be lower than data by offences.

In the Hume municipality since 2009 when crime series data first became available, incidents of recorded crime in Hume steadily increased to 2016. Despite a sustained decrease over the most recent two-year period 2017-2018, the number of recorded incidents of crime rose from 9,909 in 2009 to 15,638 in 2018, an increase of 57.81 percent over the period .
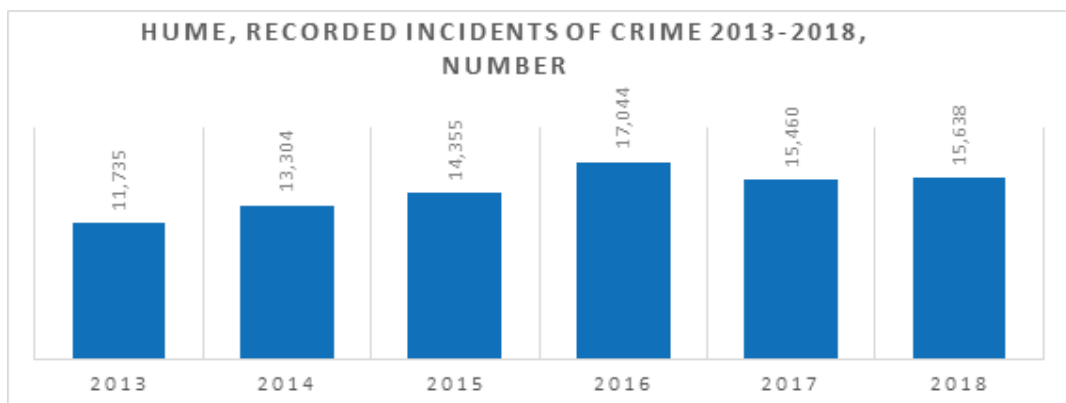

Figure 1 Incidents of crime recorded in Hume 2013-2018

In the 2015-2016 period incidents of recorded crime grew by 19%. In contrast, in the 2017 -2018 period, incidents of recorded crime in Hume dropped by between 9.29% and 8.14 percent from the 2016 peak.

9. APPENDIX 2 - COMMUNITY SAFETY PROFILE (CONT.)

9.1 Local Crime Statistics 2013-2018 (Cont.)
9.1.1 High Level Data (cont.)

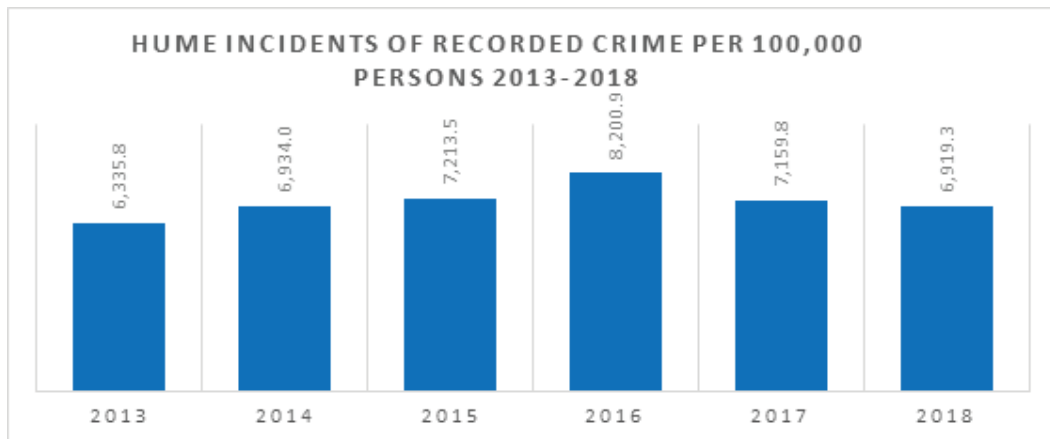HUME INCIDENTS OF RECORDED CRIME PER 100,000 PERSONS 2013-2018

Figure 2 Incidents of crime recorded in Hume per 100,000 persons, 2013-2018

In the same period incidents of recorded crime per 100,000 persons also fell across the period from a peak in 2016 of 8,200.9 per 100,000 persons to 6,919.3 per 100,000 persons in 2018.

9.1.2 Crime by Category
- Crime is reported against six different categories
- Crimes against the person
- Property and deception offences
- Drug offences
- Public order and security offences
- Justice procedures offences, and
- Other offences.

NUMBER OF OFFENCES BY CATEGORY
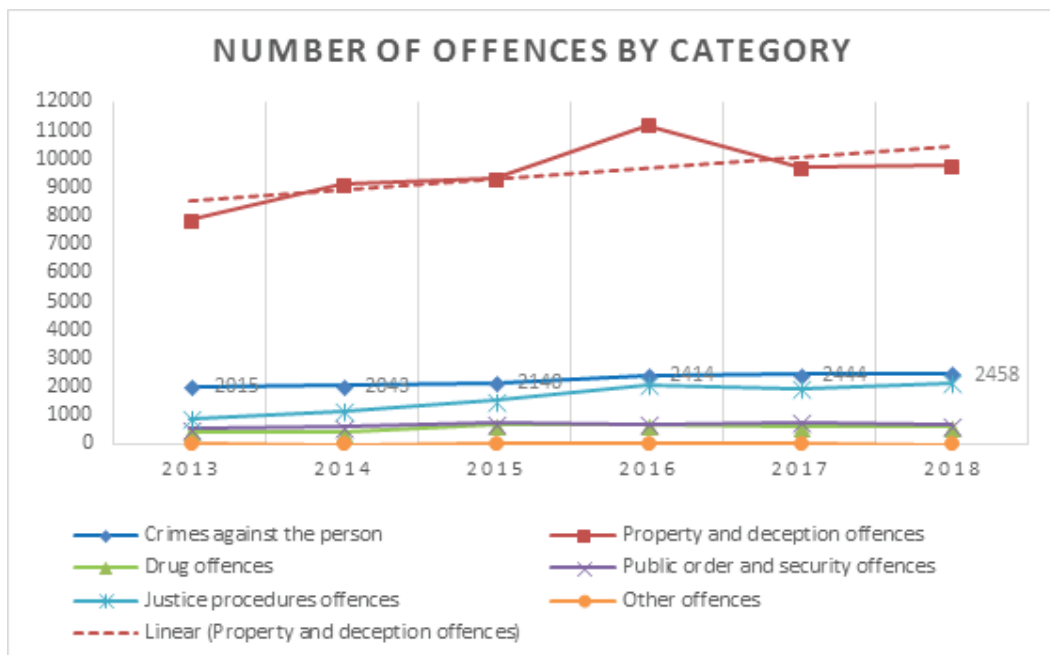
Figure 3 Offences in Hume by category

Property and deception incidents occurred in a significantly higher proportion than any other category of recorded incidents within the City of Hume across the period[43].

All crime categories are also reported against sub-categories. For instance, property and deception offences are reported against the following headings:

- Theft

- Burglary/ Break and Enter

- Assault and related offences

- Property Damage, and

- Breaches of Orders.

One trend of note is the increase in justice procedure offences including a significant increase for breaches of family violence and intervention orders, over the period[44].

9.1.3   Property and Deception Offences 2013-2018

Of property and deception incidents, theft comprised the highest reported incident per 100,000 persons. Regardless of the mode of reporting, against incident or offence, crimes of property and deception and theft predominate. Of note, for the first time since 2013 the linear trend lines for both property and deception offences fell slightly below expectations in both 2017 and 2018.
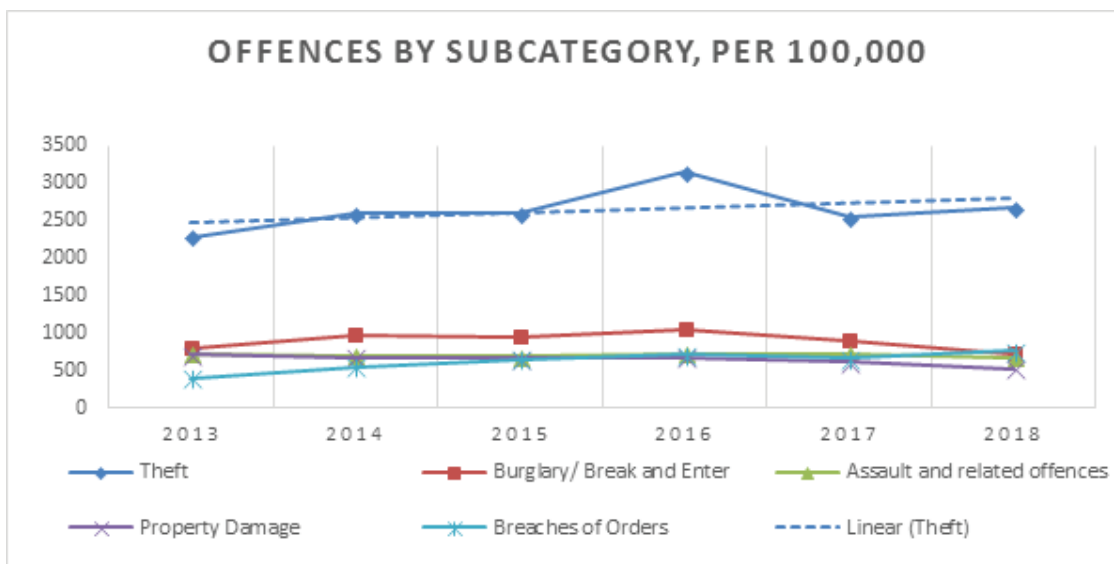
Figure 4 Property and deception offences in Hume by 100,000 by subcategory

Figure 3 illustrates Crime Statistics Agency data on incidents of reported crime by category by number. Figure 4 illustrates property and deception crime by subcategory for every 100,000 persons in the Hume municipality for the October 1 to September 30 annual data periods from 2013-2018. Of note, for the first time since 2013, the linear trend line for the theft, property and deception offence period fell slightly below linear trends in both 2017 and 2018.

9.1.4 Offences Against the Person 2013-2018

Offences against the person were the second highest recorded crime category, running at more than 2,000+ recorded offences per annum and increasing by a total of 21.98% across the 2013-2018 period. Assaults against the persons are further divided into subdivisions of assault and related offences and sexual offences. They are further subdivided into subgroups of Family violence serious assault, non-family violence serious assault and sexual offences.
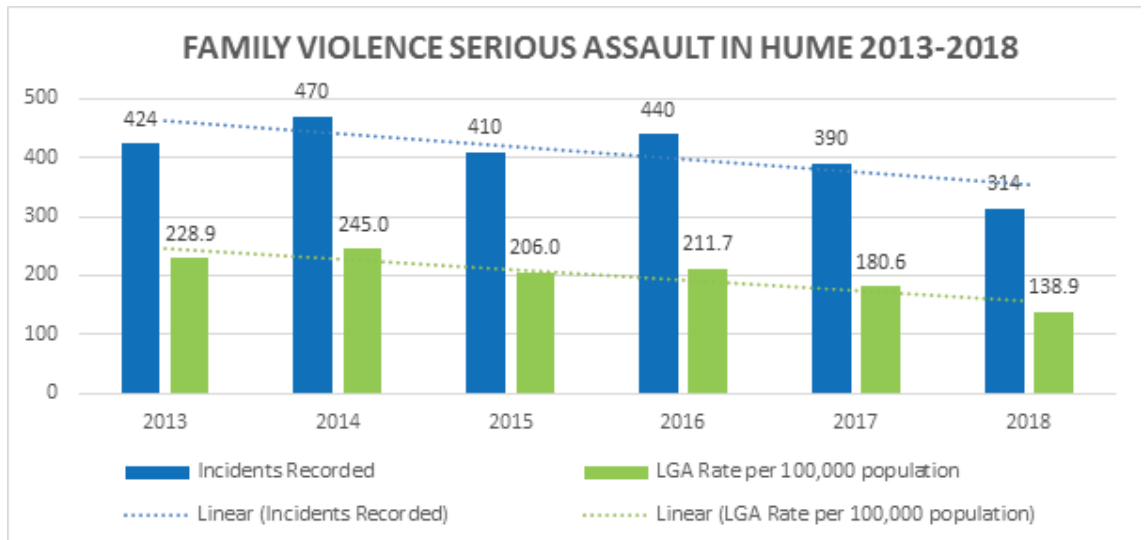

Figure 5 Incidents and rate per 100,000 of Family Violence Serious Assault in Hume 2013-2018
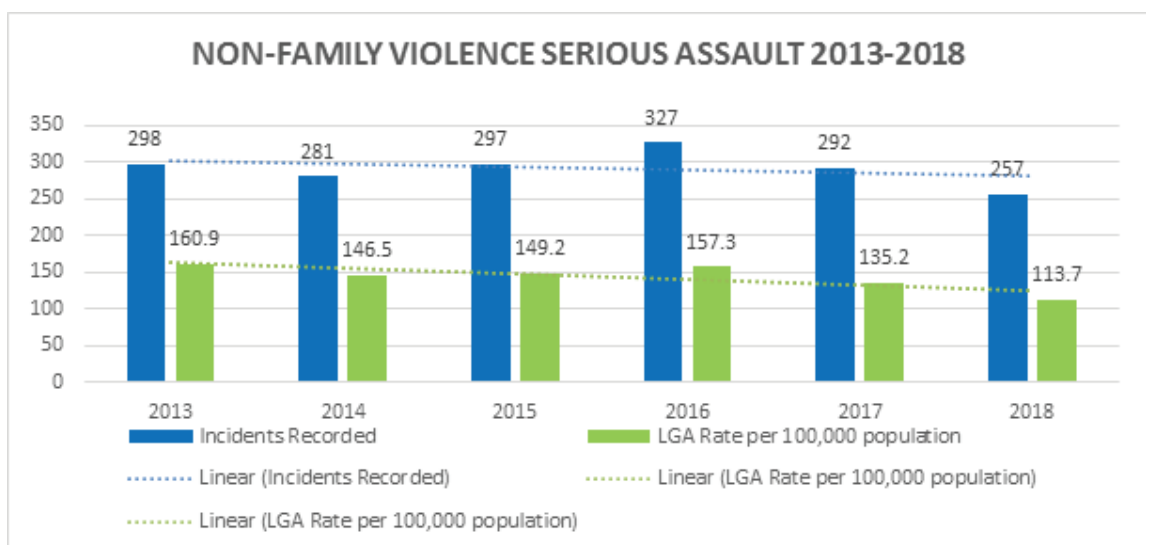
Figure 6 Incidents and rate per 100,000 of Non-Family Violence Serious Assault in Hume 2013-2018

Both Family violence related serious assaults and non-family violence serious assaults fell over the 2013-2018 both in the number of incidents recorded and the rate per 100,000 within the Hume municipality. Of note family violence serious assaults outnumbered non-family violence serious assaults comprising between 54.99 percent and 62.58 percent of all serious assaults in the period.

In contrast and disturbingly, although serious assaults in family and non-family related situations fell, rates of sexual assault increased across the period both in number and rate per 100,000 persons. In the 2018 year the number of sexual assaults increased at higher rate than the linear trend. If the linear data trend continues as predicted, we can expect an increase in both the total per annum and the rate of sexual assault per 100,000 persons into the future.
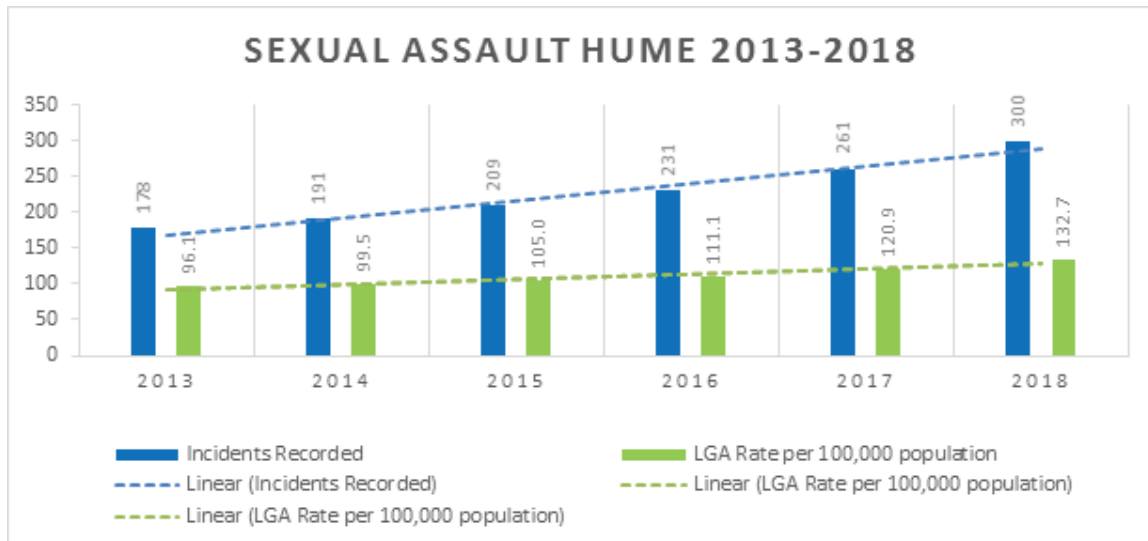

Figure 7 Crimes against the person, Sexual Assault 2013-2017

9.2 **Family Violence 2013-2018**

Family violence data is released on a quarterly basis, as a separate but complimentary dataset to the Criminal Incident and Offence Dataset for Victoria by the Crime Statistics Agency Victoria and has been provided separately from other crime data since 2013. The data provides a longitudinal, comparative and local view of family violence data.

Reports of family violence incidents have been increasing year-on-year since 2013 within the Hume municipality. This trend is replicated in more than half of Victorian local government areas in a context of the Victorian Royal Commission into Family Violence[45] raised the prominence of the issue and has resulted increased levels of reporting, and more appropriate community and police responses more often.

The municipality of Hume has the most frequently reported number of incidents of family violence (3,505) as well as the highest incidence of family violence per 100,000 in the Melbourne's North West Region (1,550.9). The Hume municipality has the second highest incidence of family violence per 100,000 of any Melbourne Metropolitan area except Frankston (1,681).

Other metropolitan growth areas have slightly lower but significant rates of family violence per 100,000; Melton (1364.6), Casey (1301.7), Brimbank (1280.5), Wyndham (1097.1) and Cardinia (999.7).
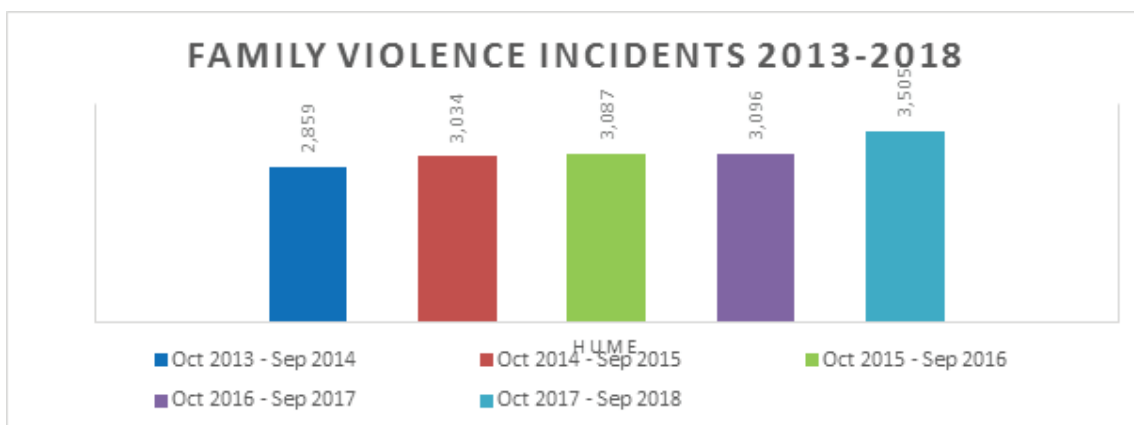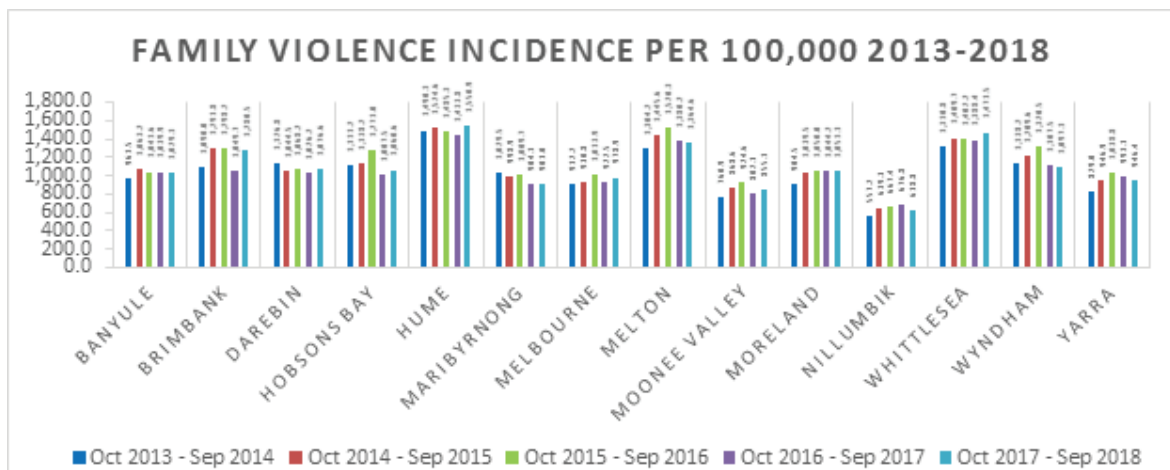

Figure 8 Family Violence Incidents 2013-2017

Figure 9 Comparative Family Violence Incidents by LGA 2013-2017

9.3 Sense of Safety in the Public Realm

A 2015 VicHealth survey[46] found that almost nine out of 10 (84.9 percent) Hume residents agreed that they felt safe walking alone during the day. Perhaps unsurprisingly, only four of ten Hume residents (41.2 percent) agreed that they felt safe walking alone in their local area after dark.

Both results are significantly lower than the Victorian estimate for feeling safe walking alone during the day (92.5 percent) and feeling safe walking alone in their local area after dark (55.1 percent). The data indicates a significantly higher sense of safety for males walking during the day than females in all age cohorts where data is available[47]. VicHealth note a lack of significant change in perceptions of safety in Hume between the 2007, 2011 and 2015 surveys.

9.4 Transport Safety

Recent release of VicRoads Crash stats data has made it possible to be able to understand crash and injury data of all people injured or killed on the road as pedestrians, passengers and drivers by person by their location of residence. This data is available across the period 2006-2018. Data used in this analysis mainly covers the 2013-2018 period. One in every:

- 14 persons (15,101 or 14.28 percent) in Hume have been involved in a road crash of some variety over the 2006-2018 period, and
- 42 persons, (5119 persons or 2.37 percent) have been involved in a road crash in the four-year period 1 January 2015 to 31 December 2018.

On average 7.83 residents of Hume have died on the road every year since 2013, although more recent data suggests a relative fall across the four-year period 1 January 2015 to 31 December 2018 period to an average of 7.75 persons in 2017 and a further reduction to 5 deaths per annum in 2018, following a peak of 12 deaths in 2016.
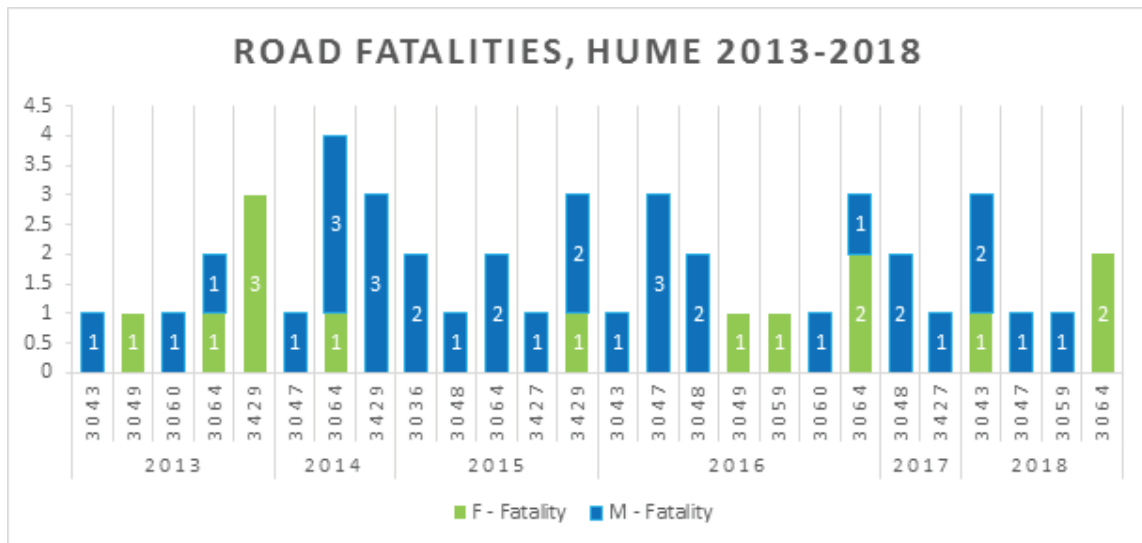
Figure 10 Road Fatalities in Hume 2013-2018 by Postcode and gender

Residents from some postcode areas are more likely to die on the roads than others. These include both male and female residents of Craigieburn, Donnybrook, Roxburgh Park, Kalkallo and Mickleham (Post Code 3064) as well as Wildwood and Sunbury (Postcode 3429).

Males (70.2 percent) are three times more likely to die on Hume's roads than females (29.8 percent). The ratio of male to female deaths holds in most postcode areas, except for postcodes 3064 and 3429 where the ratio of female to male deaths is significantly higher (46.2 percent and 44.4 percent respectively).
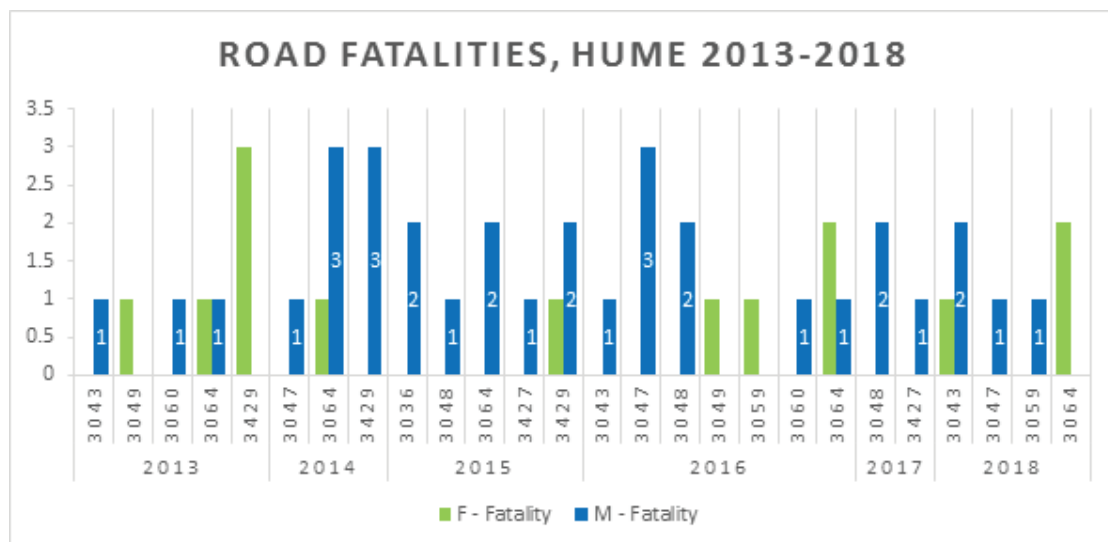

Figure 11 Road Fatalities in Hume 2013-2018 by Postcode and Gender

Deaths occur across all age ranges however some age ranges pose particular and different risks depending on age and population cohort.

- Almost half (n.21, 44.68 percent) were aged over 50 years.

- Almost a half were of family rearing age and likely to have young children (n.20, 42.55 percent).

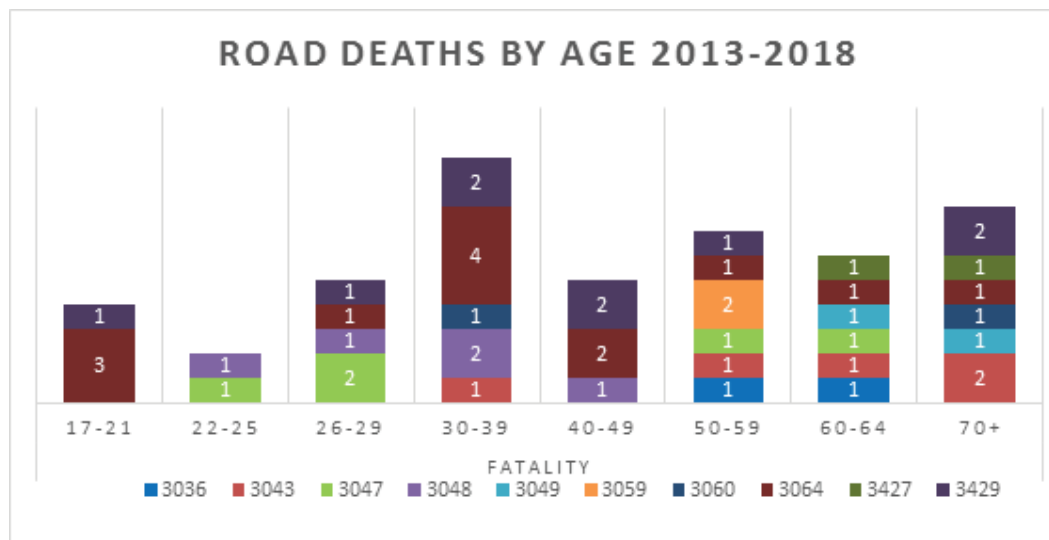- One in 7 were young road users under 25 years (n.6, 12.76 percent).

Figure 12 Road Fatalities in Hume by Age cohort and Postcode

Road fatality data for the 2013 - 2018 period included:

- Drivers (n.25, 53.19 percent) comprising females (n.12, 48 percent) and males (n.13, 52 percent)

- Motorcyclists (n.12, 25.53 percent) comprising females (n.1, 8.33 percent) and males (n.11, 91.67 percent)

- Passengers (n.3, 6.38 percent) comprising of female (n.1, 33.33 percent) and male (2, 66.66 percent)

- Pedestrians (n.4, 8.51 percent) all were male

- Bicyclists (n.3, 2.85 percent) all male, and

- Pillion passengers (n.2, 4.26 percent) all were male.

The number of people involved in road crashes was significantly greater than the number of fatalities. A total of 7,462 persons were involved in road crashes over the period 2013-2018. Slightly more than a third of persons involved were from postcode 3064 (n.2,602 persons, 34.87 percent) and a one in every seven people were from Sunbury (n.1005, 13.15 percent).

The increase in road crashes for residents in Postcode 3064 directly correlates to the changing demographics and car ownership patterns in Postcode 3064. Postcode 3064 includes the suburbs of Craigieburn, Mickleham, Donnybook, Kalkallo and Roxburgh Park.

In Craigieburn an estimated 13,702 persons were of driving age in 2006. By 2016 the population of driving age including all persons 18+ to 85 years comprised 34,323 persons, a 250.5 percent increase on 2006. Census data from 2006 and 2016 for Postcode 3064 illustrates an absolute increase in the population of 193.21 percent (an increase of n.36,406 persons, from 39,056 to 75,462) and an increase in driving age population by 203 percent in 2016 (an increase of 25,454 persons, from 25,417 to 49,971 persons).

At the same time the number of cars per household dropped in absolute terms by 40,001 cars (from 70,953 to 30,952 cars for all households with 1-4 cars). Possible explanations for this trend include the provision of better public transport and electrification of the rail corridor, but could also include:

- changing household profiles
- higher petrol prices,
- GFC impacting job certainty and wage security, and the
- particular mortgage vulnerability of residents in the area.

Most possibilities make it far more likely that households would economise by reducing car transport. The impact in crash outcomes is that although the traffic crash rate per capita has remained the same (0.59 percent in both 2006 and 2016), the crash rate per car has increased by more than four-fold from 0.33 percent in 2006 to 1.44 percent in 2016.
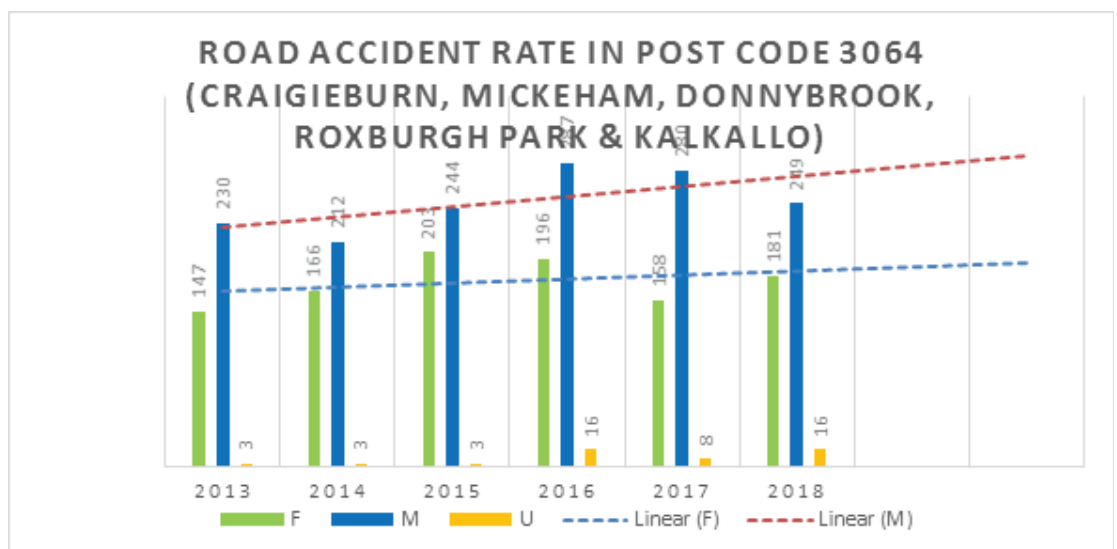

Figure 13 Road Fatalities in Postcode 3064, Hume, 2013-2018

Three classes of road crash victims who are injured are reported in the data: no injury, other injury and serious injury.

Almost half of the 7,462 persons involved in road crash over the period 2013-2018 were not injured (n.3,658, 49.02 percent) Most were:

- Drivers (n.2726, 75.52 percent,) comprising males (n.2,330, 68.89 percent,) and fe-males (n.832, 30.52 percent)
- Passengers (n.877, 23.97 percent) comprising males (n.968, 54.57 percent) and fe-males (n.420, 47.89 percent,)
- Motorcyclists (n.10, 0.27 percent) all male
- Pedestrians (n.6, 0.16 percent) comprising females (n.2, 33.33 percent) and males (n.4, 66.66 percent)
- Bicyclists (n.0, 0 percent).

A further 2,934 of those involved in road crashes across 2013-2018 (39.31 percent) received injuries of a non-serious nature but that were likely to have some impact on daily life and sense of safety in road environments. These included:

- Drivers (n.1,901, 64.79 percent) comprising females (n.913, 48.02 percent) and males (n.982, 51.66 percent)

- Passengers (n.578, 19.70 percent) comprising females (n.355, 61.41 percent) and males (n.665, 38.58 percent)

- Motorcyclists (n.218, 7.43 percent) comprising females (n.17, 7.79 percent) and males (n.199, 91.28 percent)

- Pedestrians (n.137, 4.92 percent) comprising females (n.62, 45.25 percent) and males (n.72, 52.55 percent), and

- Bicyclists (n.7, 2.56 percent) comprising females (n.8, 10.66 percent) and males (n.67, 89.33 percent).

Finally, 823 of those involved in road crashes across 2013-2018 (15.58 percent) received injuries of a serious nature that were likely to have a significant impact on daily life and sense of safety in road environments. These included:

- Drivers (n.411, 49.93 percent) comprising females (n.160, 38.93 percent) and males (n.249, 60.58 percent)

- Passengers (n.148, 17.98 percent) comprising females (n.103, 69.59 percent) and males (n.45, 30.40 percent)

- Motorcyclists (n. 166, 20.17 percent) comprising females (n.8, 4.81 percent) and males (n.157, 94.57 percent)

- Pedestrians (n.67, 8.14 percent) comprising females (n.27, 40.29 percent) and males (n.40, 59.70 percent)

- Bicyclists (n.21, 2.55 percent) comprising females (n.1, 6.89 percent) and males (n.20, 95.23 percent), and

- Pillion Passengers (n.5, 0.60 percent) comprising female (n.3, 60 percent) and males (n.2, 40 percent).

In summary, over the 2015-2018 period the average annual number of people involved in road crash of any type has increased compared to the period 2006-2018. Despite this the population experienced an improvement in the consequence of road crashes: a reduction in the average number of fatalities and serious injuries per annum, an increase number of people experiencing less serious injuries, as well as an increase in the number of people not injured in the period.

Road Crash data summary	Total 2006-2018	Annual average 13 years	Total 2013-2018	Average 2013-2018 years	Movement Direction & Quantum
Fatality	105	8.08	47	7.75	-.033
Serious injury	2354	181	823	164.6	-16.4
Other injury	5385	414	2934	586.8	+172.8
Not injured	7257	558	3658	731.6	-173.6
Total	**15101**	**1161.61**	**7462**	**1492.4**	**+331.79**

10. APPENDIX 3 - INDICATOR 2 - TABLE: LONG-TERM, SUSTAINABLE PROGRAMS COVERING GENDERS AND ALL AGES, ENVIRONMENTS, AND SITUATIONS

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
1. Road Safety				
Development and implementation of the Road Safety Management Plan 2014-2018*	HCC: ▪ Road Safety Planners ▪ Community Safety Planners ▪ Sustainability Educators External ▪ VicRoads ▪ VicPolice	All road users, particularly vulnerable users including those at risk of injury and death	▪ Public realm ▪ Road ▪ Footpaths ▪ Cycle Lanes ▪ Public Transport precincts and users	Traffic speed Local area Traffic Management Road injury and death Vulnerable road users
2. Home Safety				
Development and implementation of the Domestic Animal Management Plan*	HCC Local Laws External: ▪ All pet owners ▪ RSPCA ▪ VicPolice	All pet owners, all ages	▪ Private homes ▪ Public realm	▪ Promoting safe and responsible animal management. ▪ Overpopulation. ▪ Management of dangerous, menacing, and restricted breeds. ▪ Management of nuisance animals
Babies in Hume*	HCC: ▪ Enhanced Parent Support Team, ▪ Children's, Youth and Family Services	All parents of babies and young children	Private homes	▪ Safety in the home ▪ Safe storage of medications & poisons, hazards
3. Leisure Times				
Safe systems - Bi-annual Turf, Clubroom and built assets audit*	HCC: ▪ Leisure Services ▪ Parks ▪ Building Maintenance External: ▪ Independent auditors ▪ Sports Clubs	All sports clubs users	▪ Sports grounds ▪ Turf grounds	Safe systems for leisure
Encourage sports clubs to become accredited under 'good sports' Program*	HCC: ▪ Leisure Services ▪ Children's, Youth and Family Services ▪ Sporting Clubs	Young people	▪ Public realm ▪ Private homes ▪ Schools	Promoting responsible drug and alcohol use

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
4. Child Safety				
Community and home safety information sessions as part of the 'Babies in Hume programs*	HCC: • Parent support • Enhanced Maternal and Child Health	Parents of young children	Private homes	Information provided on: • children in hot cars • child restraints • safe sleeping • water safety • general home safety
Enhanced Maternal & Child Health home visiting program*	HCC: • Parent support team • Enhanced Maternal and Child Health	New parents, parents at risk, parents in need of additional support	Private homes	How to prevent accidental injuries to your child and home safety checklist
5. Older Persons Safety				
Delivery of the Positive Ageing Strategy 2014-2024 and development and delivery of the Positive Ageing Action Plan 2014-2017*	• Community Hub providers • Seniors centres • Festivals and events organisers • Public Health • Community Strengthening • Communications and media External: • CALD groups	Over 65 years	• Transport • Civic buildings and public realm • Volunteering • Sports clubs and sports grounds • Service delivery • Sustainability and gardening • Energy saving • Affordable and appropriate housing	• Access and inclusion • Civic participation • Accessible communication • Advocacy around ageing, inclusion and ageism
Disability Action Plan*	HCC: • Children's Youth and Family Services • Public Health • Community strengthening • Aged and Disability	People with a disability of all ages	• Public realm • Community and neighbourhood facilities • Private homes	• Accessible environments • Physical access • Access for people with sensory limitations including hearing and sight
Hume Community Register*	HCC: • Public Health • Community Strengthening • Emergency Management • Senior Citizens Groups External • Senior service users • Disabled service users • Victoria Police	• Older people • People with a disability	Private homes	Promoting social connection for socially isolated adults
Delivery of elder abuse training sessions*	HCC • Public Health • Community Strengthening • Aged and Disability service staff • Home care staff	Older people and people with a disability in receipt of Council services	Private homes	Physical, emotional and financial abuse

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
6. Work Safety				
Carriage of the Public Health and Wellbeing Act (2008)*	HCC ■ Environmental ■ Health Officers ■ Health Planners Businesses in Hume: ■ Food service providers ■ Prescribed accommodation providers ■ Pest controllers ■ Cooling tower owners ■ Brothels and escort agency proprietors, clientele and staff	All ages	■ Food service premises ■ Prescribed accommodation providers ■ Locations where a nuisance or public health issue arises Places with cooling towers including: ■ Workplaces ■ Leisure Centres ■ Shopping centres ■ Brothels	■ Promotion and protection of public health and wellbeing ■ Prevention of disease illness, injury, disability or premature death ■ Public health interventions which improve wellbeing and reduce inequalities
Disability Action Plan*	HCC ■ Whole of Council ■ All service providing business units ■ All Council buildings and infrastructure ■ Strategic Planning ■ Statutory Planning ■ Public Health ■ Community Strengthening ■ Aged and Disability Services	People with a disability of all ages	■ Public realm ■ Community and neighbourhood facilities ■ Private homes	■ Accessible work environments ■ Physical access ■ Access for people with sensory limitations including hearing and sight
Development of Gender Equity Action Plan (2019)*	All HCC staff	All employees 15-65+	■ Workplaces ■ All policies, strategies and plans over time	■ Recruitment and selection ■ Communication guidelines ■ Integration of gender equity lens into strategic plans, policies and service reviews ■ Measurements of progress
Delivery of respectful relationships training to Council staff*	All HCC staff	All employees 15-65+	Workplaces	■ Recruitment and selection ■ Communication guidelines ■ Workplace behaviours

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
7. Violence prevention				
Participation in Building a Respectful Community Working Group 2013-2019 and Delivery of the Building a Respectful Community Strategy 2017-2021 in Hume*	■ Womens' Health in the North as lead agency ■ HCC as a partner ■ Other Councils as partners	■ Women ■ Children ■ Whole of community	■ Workplaces ■ Services and facilities ■ Communities and neighbourhoods ■ Communications ■ Coordination across sectors	■ Gender equity, prevention of violence ■ Respectful and inclusive community
Development of the Hume Gender Equity Action Plan*	All HCC staff	All employees 15-65+	■ Workplaces ■ All policies, strategies and plans over time	■ Recruitment and selection ■ Communication guidelines ■ Integration of gender equity lens into strategic plans, policies and service reviews ■ Measures of progress
Delivery of elder abuse training session*	■ HCC Aged and Disability Services, Home and Community Care staff ■ Hume Residents	All people who are older or less able	■ Private realm ■ Familial relationships	Offered as annual staff training for staff involved in home support and care and as public information session targeting older people and their carerss
8. Suicide prevention				
Development of Suicide Area Profile (2017)*	North West Melbourne Public Health Network	■ All ages ■ Young people ■ Disadvantaged people ■ Aboriginal and Torres Straight Islanders ■ People presenting at hospital for suicide attempts	All environments	All situations
Inclusion of promotion of 'good mental health' in the Municipal Public Health and Wellbeing Plan 2017-2021[48]*	North West Melbourne Public Health Network	All ages	All environments	■ Being active promoting good physical health ■ Eating well ■ Being connected promoting social connection ■ Protecting health - Reducing harmful behaviours (gaming, smoking, alcohol and other drugs) ■ Building capabilities to participate

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Provision and funding of 'In Diversity Youth Space'[49]	▪ Victorian Government ▪ HCC Children's Youth and Family Services ▪ Youth service Network	Young people 12-24 years	▪ Community space ▪ Counselling service ▪ Access to other services	All situations
Collaboration in suicide post-vention program in Sunbury	▪ HCC Children's Youth and Family Services ▪ Youth service Network ▪ Sunbury Community Health Service	Young people 12-24 years	▪ Private homes ▪ Public realms	Ensuring appropriate timely advice and responses
9. Disaster preparedness and response				
Development and implementation of the Emergency Management Plan*	HCC: ▪ Emergency Management ▪ Emergency Recovery ▪ Community Strengthening Partner organisations: ▪ Fire Authorities ▪ Police ▪ First responders including Ambulance Vic ▪ NGO's in emergency relief ▪ Department of Human Services	Whole community impacted	▪ Private homes ▪ Public realm	▪ Promoting safe behaviours ▪ Training staff in advance of emergency Coordinating Emergency Effort ▪ Coordinating Relief effort ▪ Coordinating Recovery Effort
Development and implementation of the Fire Management Municipal Plan 2017-2020*	HCC: ▪ Emergency Management ▪ Emergency Recovery ▪ Community Strengthening Partner organisations: ▪ Fire Authorities ▪ Police ▪ First responders including Ambulance Vic ▪ NGO's in emergency relief etc ▪ Department of Human Services	Whole community impacted	▪ Private homes ▪ Public realm	▪ Promoting safe behaviours ▪ Training staff in advance of emergency ▪ Coordinating emergency effort ▪ Coordinating relief effort ▪ Coordinating recovery effort

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
9. Disaster preparedness and response (cont.)				
Implementation of the Municipal Flood Management Plan, 2013*	HCC: ■ Emergency Management ■ Emergency Recovery ■ Community Strengthening Partner organisations: ■ State Emergency Services ■ Catchment Management Authorities ■ Bureau of Meteorology ■ Police ■ First responders including Ambulance Vic and Fire Brigade ■ NGO's in emergency relief ■ Department of Human Services	Whole community impacted	■ Private homes ■ Public realm including sports fields, creek valley, walking paths and recreational trails ■ Agricultural Land	■ Managing the impact of floods ■ Promoting safe behaviours in rising water levels ■ Evacuation of inundated communities ■ Operation of emergency recovery centres ■ Coordinating recovery effort
Active participation in the North West Collaboration running joint exercises and training staff across the region in emergency management*	■ HCC Partner organisations: ■ All other local Councils in the North West Region ■ Fire Authorities ■ Police ■ First responders including Ambulance Vic ■ NGO's in emergency relief ■ Department of Human Services	Employees with designated roles in emergency management	All environments	All situations designated as emergencies under the Emergency Management Act
Development and implementation of the Emergency Communications Plan*	HCC: ■ Emergency Management ■ Emergency Recovery ■ Community Strengthening ■ Emergency Recovery Support ■ Children's Youth and Family Services ■ Aged and Disability Services ■ Public Health Partner organisations: ■ Fire Authorities ■ Police ■ First responders including Ambulance Vic ■ NGO's in emergency relief etc ■ Department of Human Services	Whole community impacted	■ Private homes ■ Public realm	■ Promoting safe behaviours ■ Training staff in advance of emergency Coordinating Emergency Effort ■ Coordinating Relief effort ■ Coordinating Recovery Effort

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Development of community information and social marketing on prevention and preparation*	Hume ■ Emergency Recovery Support ■ Children's Youth and Family Services ■ Aged and Disability Services ■ Public Health External ■ Fire Authorities ■ Police ■ First responders including Ambulance Vic ■ NGO's in emergency relief etc ■ Department of Human Services	Whole of community	Private homes	Promoting prevention and safe behaviours

10. Public places safety

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Training, audit and application of CPTED principles in public realm design assessments, land use and infrastructure planning*	HCC: ■ Community Safety Planners ■ Statutory Planners ■ Strategic Planners	■ Planning professionals ■ Public realm users	Public realm	Promoting Crime Prevention through Environmental Design
Development and implementation of CCTV policy for Hume*	HCC: ■ Community Safety Planners ■ Building Managers ■ IT systems managers External ■ Victoria Police	Public realm users in municipality	Public realm	Promoting safe use of public realm surveillance
Implementation of the Graffiti Management Policy and Action Plan including – rapid removal in the public realm, engaging with young people, education*	HCC: ■ Environmental Services ■ Building & Infrastructure managers ■ Parks ■ Sustainable Environment ■ Waste ■ Assets Services	Public realm users in municipality	Public realm	Promoting a sense of safety when using the public realm
Public realm management - rapid and timely repairs and maintenance*	HCC ■ Environmental Services ■ Building & Infrastructure managers ■ Parks ■ Sustainable Environment ■ Waste ■ Assets Services	Public realm users in municipality	Public realm	Promoting a sense of safety when using the public realm

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
10. Public places safety (cont.)				
Lighting the way – improving the performance and extent of public realm lighting*	■ HCC City Infrastructure ■ Department of Environment, Commonwealth of Australia ■ Crime Prevention Victoria	Public realm users in municipality	Public realm	Promoting a sense of safety for users the public realm at night
Community Safety Advisory Committee review of issues in public realm	HCC: ■ Safety Planners ■ Sustainability Educators ■ Road Safety planners ■ Youth service planners ■ Emergency recovery planners External ■ Victorian and Federal Police ■ Department of Education ■ Community Health providers ■ Courts Victoria ■ Department of Justice ■ Public Transport Operators ■ Property developers ■ Shopping Centre managers ■ Neighbourhood and community houses ■ Resident groups ■ NGO & Community Service providers	Public realm users in municipality	Public realm	Promoting a sense of safety when using the public realm
Promotion of public events and street activities* including running 4 major festivals per year including in 2018/19 Summer Festival Season: ■ Carols by Candlelight ■ Christmas in the Plaza ■ Summer Sessions in Greenvale, Kalkallo, Roxburgh Park, Jacana, Tullamarine and Sunbury ■ Craigieburn Festival ■ Broadmeadows Street Festival	HCC: ■ Marketing and communication ■ Community Strengthening ■ Economic Development External: ■ Traders groups ■ NGO's and other community groups ■ Neighbourhood houses ■ Leisure groups	All ages	■ Parks and gardens ■ Main streets and activity centres	■ Promotion of safe use of the public realm ■ Encouraging socially isolated people or those reluctant to use the public realm to venture out

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
11. Hospitals safety				
Planning for provision of health care in partnership with State Government under the Public Health and Wellbeing Act (2008)*	HCC: ■ Environmental Health Officers ■ Health Planners ■ Strategic Planners ■ Growth area planners Hume population: ■ Ill and requiring medical care ■ With prescribed diseases ■ Children requiring immunisation	All ages	Planning for hospital and other medical service location and delivery	Planning for services which: ■ Promote and protection public health and wellbeing ■ Prevent disease illness, injury, disability or premature death ■ Improve wellbeing and reduce inequalities
Carriage of the Public Health and Wellbeing Act (2008)*	HCC ■ Environmental ■ Health Officers ■ Health Planners ■ Hume population: ■ People with prescribed diseases ■ Children requiring immunisation	All ages	Locations where a nuisance or public health issue arises	■ Promotion and protection of public health and wellbeing ■ Prevention of disease illness, injury, disability or premature death ■ Public health interventions which improve wellbeing and reduce inequalities
12. Sports safety				
Delivery of PVAW programs to sporting clubs/ associations within Hume each	■ HCC Leisure services ■ Sporting clubs	12-25 years	■ Public realm ■ Sports clubs	On and off field inclusive and supportive behaviours
'Bike lights for disadvantaged cyclists'	■ HCC Road Safety Planners ■ Bike User Groups	For all cyclists, targeting on road cyclists All ages	■ Public realm ■ Road ■ Cycle lane users	Safe Road behaviours
'Sharing the Road Safely'	■ HCC Road Safety Planners ■ Bike User Groups	■ All cyclists, targeting on road cyclists ■ All ages	■ Public realm ■ Road ■ Cycle lane users	Safe Road behaviours
Encourage sports clubs to become accredited under 'good sports' Program	HCC: ■ Leisure Services ■ Children's Youth and Family Services External ■ Sporting clubs	Young people	■ Public realm ■ Private homes ■ Schools ■ Sports clubs	Promoting responsible drug and alcohol use

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
13. Water safety				
Safe swimming pools information & public information sessions	HCC: ■ Building ■ Community Strengthening	All private residences with pools	Pools in private yards	■ Water safety ■ Barriers excluding all people at risk and particularly young non-swimmers
Swimming programs at Leisure centres for all ages and all abilities	HCC ■ Leisure Services ■ Leisure and aquatic centres	All ages and abilities	Water	Water safety Including: ■ Water survival skills ■ Learn to swim ■ Building swimming capacity ■ What to do in a water-based emergency ■ Water rescue
14. Schools safety				
'Cyclewise'	HCC ■ Road Safety Planners ■ Sustainable Environment Planners External ■ Bike user groups	Training for teachers and parents supporting school age cyclists	■ Public realm ■ Road ■ Cycle lane users	Safe Road behaviours
Stand up – speak out - domestic and family violence and sexual assault prevention programs for young people	HCC Children's Youth and Family Services	Young people 12-18 years	■ Private home ■ Public realm	■ Identifying inappropriate behaviours ■ Bystander training
Male development programs	Hume residents	Young people 12-18 years	■ Private home ■ Public realm	Topics covered vary according to audience but include: ■ Feelings and Beliefs ■ Tagging, Graffiti and the Law ■ Gender Expectations ■ Gender and context & Gender Relations ■ Managing Anger and violence ■ Violence against women ■ Managing feelings and assertiveness skills ■ Problem solving ■ Examining self-harm and abusive behaviours

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Male development programs (cont.)				- Substance use and abuse - Challenging violent & abusive behaviour towards women & children - Sexualities and sexual health - Family, friends and relationships - Pathways to change and evaluation.
Female development programs including: - Stand Up Speak Out Gender Equity Program, - Go Girls Personal Development Program - Free to Be	Hume residents	Young people 12-18 years	- Private home - Public realm	Topics covered vary according to audience but include: - Introduction to body esteem - Media portrayal of female bodies (two sessions) - Self Esteem - Resilience - Peers & Friendships - Healthy bodies - Bullying - Communication/ conflict resolution - General life skills - Mental health - Positive self-talk - Gender equity - Bystander approaches to prevention - Leadership - Self-care - Safety

11. APPENDIX 4 - INDICATOR 3 - TABLE: PROGRAMS THAT TARGET HIGH-RISK GROUPS AND ENVIRONMENTS AND PROGRAMS THAT PROMOTE SAFETY FOR VULNERABLE GROUPS

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
1. Aboriginal and Torres Straight Islander People				
Aboriginal and Torres Straight Islander people*: Development and commencement of delivery of Reconciliation action Plan 2018-2022	HCC: ■ Community Strengthening ■ Governance ■ Communication and Events ■ Health and Community Wellbeing ■ Children's, Youth and Family Services ■ Aboriginal and Torres Strait Islander Social Inclusion Committee ■ Finance and Property Development ■ Human Resources ■ Organisational Performance and Engagement	All ages	■ Private realm ■ Public realm ■ Access and inclusion to public spaces and places ■ Access and inclusion in services ■ Workplace ■ Care environments	■ Respect and recognition ■ Relationships and participation ■ Opportunity and Advocacy
2. Socio-economic risk groups				
Children and families: Early years framework 2014-2018*	HCC Children's Youth and Family Services External: ■ Local children's service providers	Young people 0-12 years	■ Early years educational and care settings ■ Service in the public realm and offered in private homes	■ Access to learning and care ■ Families in high levels of stress ■ Indigenous participation in early years learning and care
Children and parents: Delivery of KIDSAFE Home Safety Information sessions (2017)	■ HCC Children's Youth and Family Services ■ Early Years Network	Families and children	Private homes	Promoting safe behaviours
Children: Incorporated Child Friendly Cities and Communities principles to listen to childrens' voices in play space planning	HCC ■ Children's Youth and Family Services ■ Leisure Planning External ■ Early Years Network	Children and their families	Public realm	Promoting inclusive and safe communities for children

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Young people*: Development and delivery of Youth Strategy Insight 2015-2015	External ■ Commonwealth Department of Education and Training ■ Department of Health and Human Services, Victoria ■ Brotherhood of St Laurence ■ Headspace ■ Education Whittlesea and Hume Local Learning and Education Network ■ Kangan Institute Next step Program ■ Regen ■ Community Health Centres ■ Spectrum Migrant Resource Centre ■ Salvation Army ■ Victoria Police ■ Youth Projects ■ Registered Training Organisations	12-24 years	■ Education ■ Employment ■ Arts ■ Civic engagement ■ Community spaces and places ■ Innovation	■ Research and Policy ■ Health and Wellbeing ■ Lifelong Learning, skills and development ■ Recognition of prior learning ■ Community Capacity Building ■ Employment Pathways ■ Scholarship and Funding ■ Community Awareness and Prevention Strategies ■ Recreation and Celebration ■ Youth Services
Young people*: 'Fit2Drive', 'Keys Please' and 'Looking After Your Mates'	■ HCC Road Safety Planners ■ VicRoads ■ VicPolice	Young drivers 18-25 years	■ Public realm ■ Roads	■ Drink and drug driving ■ Safe Road behaviours
Young people*: Keys 2 Learners Program	■ Broadmeadows English Language Centre ■ Road Trauma Support Services Victoria ■ HCC Youth Services	19 pre-learners permit Syrian refugees from low socio-economic backgrounds	■ Roads	■ Road rules ■ Road safety ■ Road trauma
Young people*: L2P	■ Education Whittlesea and Hume Local Learning and Education Network ■ Vic Police ■ HCC Community Safety Planners	16-19 years, in secondary education across 2015-2019 period	■ Public realm ■ Roads	Mentoring young learner drivers facing significant barriers to getting 120 mandatory hours of on the road driving experience.
Young people: Road Safety forums (2015)	■ Road Safety Planners ■ VicRoads ■ School groups ■ VicPolice	Young users and their families	■ Public realm ■ Road	Safe Road behaviours
Young people: Youth forums and alcohol goggles program	■ HCC Youth Services ■ Victorian schools ■ Police Youth Resource Officers ■ Youth Space ■ Youth Support Network	Young people	■ Public realm ■ Private homes ■ Schools	Promoting responsible drug and alcohol use

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
2. Socio-economic risk groups (cont.)				
*Older people and people with young children**: Heatwave – how to prepare information sessions	HCC: ■ Health Planners ■ Aged and Disability Services ■ Emergency Management Planners ■ Community Safety Planners	■ People that are home bound (older people, people with young children, disadvantaged people) ■ People without access to insulated or airconditioned environments	■ Private homes ■ Public realm	Promoting safe behaviours
*Older people**: Cyber safety	■ Senior Citizens Groups ■ Older persons	Older people	Private homes	Promoting safe cyber behaviours
*Older people**: Energy Saving workshops	■ Sustainable environments ■ Aged and Disability Services	People 65 years +	Private homes	Energy saving
*Older people**: 'Mobility planning for older public transport users'	■ Senior Citizens Groups ■ Older persons ■ PTV providers	All older PT users 65 years + Older people transitioning to PT use 65 years +	■ Public Transport ■ Public realm as pedestrian	Promoting safe use of Public transport and independent mobility
*Older people**: 'Safe driving for older drivers'	■ Senior Citizens Groups ■ VicRoads	Older persons who continue to drive All older drivers 65 years +	■ Public realm ■ Road	Safe Road behaviours
*Older people**: 'Scooter Safety (Community Safety Month 2015)	■ Aged and Disability Services ■ Community Safety Planners	Older people and people with a disability using a mobility aid All ages but particularly new scooter users	■ Private Homes ■ Public realm	Promoting safe use
*Older people**: Slips and falls prevention (Community Safety Month 2015)	■ Community Health Services ■ Aged and Disability Services ■ Community Safety Planners	Older people People with reducing mobility, increasing frailty, reducing eyesight over time	Private Homes Public realm	Promoting safe behaviours
People with a disability: Information and social media promoting accessible built environment and inclusive changing spaces, toilets, hearing loops etc	HCC ■ Communications ■ Disability Issues Group	People with a disability all ages	Public realm	Promoting inclusive use of built environment
*Cyclists**: ■ 'Cyclewise' ■ 'Sharing the Road Safely' & 'bike lights for disadvantaged cyclists'	■ Road Safety Planners ■ Bike User Groups	■ For all cyclists, targeting on road cyclists ■ All ages	■ Public realm ■ Road ■ Cycle lane users	Safe Road behaviours

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
CALD communities: Hume City Council Multicultural Action Plan (MAP) 2014-2018*	▪ Local multicultural and faith-based organisations ▪ Local service providers for immigrants and refugees including settlement services ▪ State and Federal Governments ▪ Local education providers including TAFE	People of working age	Work environments	Increasing participation in: ▪ learning, ▪ training, ▪ business ▪ volunteering
Women: Hume Gender Equity Action Plan (Draft 2019)*	Hume City Council	All women All employees All roles	Hume City Council as a workplace	▪ Conditions and culture ▪ Leadership ▪ Barrier to advancement
3. Minority groups within the community (including workplaces)				
People from Culturally and linguistically diverse communities: Hume City Council Multicultural Action Plan (MAP) 2014-2018	▪ Local multicultural and faith-based organisations ▪ Local service providers for immigrants and refugees including settlement services ▪ State and Federal Governments ▪ Local education providers including TAFE	All ages, people born in other countries including migrants and refugees	▪ Access and inclusion through encouraging participation in civic life, work life, training and small business ▪ Learning about civics and society ▪ Participation in Civic life ▪ Building empathy through story telling ▪ Valuing language and culture through bilingualism, audio and translated materials ▪ Building local employment opportunity ▪ Participation in community events and celebrations ▪ Partnerships with multicultural agencies encouraging ▪ Intercultural engagement ▪ Multicultural leadership ▪ Developing collaborative mechanisms for delivering and monitoring progress of the MAP	▪ Information ▪ Access and participation ▪ Advocacy

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
3. Minority groups within the community (including workplaces) (cont.)				
Minority Groups – CALD - People who speak a first language other than English or have limited English skills: Learn and Prepare	HCC Emergency Management with partners: - Victorian Government - Red Cross - Asthma Foundation Australia - Australian Red Cross - Country Fire Brigade - Craigieburn Fire Station - Craigieburn State Emergency Service - Department of Health and Emergency Services – Emergency management, - DPV Health - Emergency Management Victoria - ESTA - Homestead Learning and Community Centre - Metropolitan Fire and Emergency Services Board - Royal Life Saving Victoria - Splash Craigieburn, State Control Centre - State Emergency Service and - Victoria Police	18 years and above	- Safety in the home - Medical emergencies - Seasonal / Thunderstorm Asthma - Road crashes - Police emergency - Safe swimming	- Emergencies - Bush Fires - Road crashes - Water safety - Road Safety
*Arabic and Indian speaking communities**: Road Safety forums	- Road Safety Planners - VicRoads - CALD groups - VicPolice	All ages Arabic speaking Community (2017) & Indian Community (2018)	- Public realm - Road	Safe Road behaviours
*LGBTIQA+ communities**: HCC Health and Wellbeing Plan*	Council and Community	All ages	People identifying as LGBTIQ	Support for: - Craigieburn and Sunbury GLITTER social groups - Wear it Purple Day - other awareness raising activities and events

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
4. People at risk for intentional injuries, including victims of crime and self-harm				
All adults at risk of harm - Harm minimisation alcohol, tobacco and gaming: Deliver activities that minimise the harms of tobacco, alcohol and gambling in the Health and Wellbeing Plan*	▪ VLGA ▪ Libraries ▪ Victorian Responsible Gaming Foundation	Children at risk of developing harmful behaviours ▪ Adults at risk of harm ▪ Adults exhibiting harmful behaviours	▪ Public realm ▪ Gaming venues ▪ Library	▪ Advocacy ▪ Partnership ▪ Offer alternative recreation options ▪ Patrol and enforce smoking regulations in outdoor dining environments
All adults at risk of harm - harm minimisation -alcohol: Achieve a 10% decrease in excess alcohol consumption amongst Hume City adults by 2025 in the Health and Wellbeing Plan*	Leisure Centres and Sports	2 Responsible RSA courses per annum for sporting clubs	Users of Council sports and leisure facilities	Sports clubs and leisure centres
*Older people vulnerable to privacy breach risks and financial exploitation**: Cyber safety	▪ Senior citizens groups ▪ Older persons	Older people	Private homes	Promoting safe cyber behaviours
Older people, people with illnesses and very young children: Heatwave – how to prepare information sessions	▪ Health Planners ▪ Aged and Disability Service providers and planners ▪ Emergency Safety and Recovery Planners ▪ Community Safety Planners	▪ People that are home bound (older people, people with young children, disadvantaged people) ▪ People without access to insulated or airconditioned environments	▪ Private homes ▪ Public realm	Promoting safe behaviours
*Young people in schools**: Cyber bullying information sessions	▪ HCC Childrens', Youth and Family Services ▪ Youth Services Network ▪ HCC Global Learning Network	Young people 12-18 years	▪ Private homes ▪ Public realm	▪ Safe computer use ▪ Safe use of social media
Sunbury Residents: CCTV – compliant operating system including Policy, operating policy, establishment of, operational audit committee, routine audit	▪ HCC Community Safety Planners ▪ Victoria Police ▪ Sunbury Traders	Public realm users in Sunbury	Public realm in Sunbury main street	Promoting safe use of public realm surveillance in Sunbury

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
5. Abused women, men, elderly and children				
Whole of community: ■ Participation in Building a Respectful Community Working Group 2013-2019 ■ Building a Respectful Community Strategy 2017-2021	■ Womens' Health in the North as lead agency ■ HCC as a partner	All women All children Whole of community	■ Workplaces ■ Services and facilities ■ Communities and neighbourhoods ■ Communications ■ Coordination across sectors	■ Gender equity, prevention of violence ■ Respectful and inclusive community
Whole of community: Promotion of Week Without Violence and Go4zero campaign	■ Northern Integrated Family Violence Services ■ HCC partners ■ HCC	All ages	■ Private homes ■ Public realm	■ Family violence ■ Controlling behaviours ■ Abuse ■ Sexual violence ■ Gender inequality
Equity, Inclusion and access for women and girls: Inclusive Sports – Lets Play together - Sports clubs Youth Ambassadors Program	■ HCC Leisure Services ■ Leisure Networks ■ Dianella Health Participating clubs: ■ Roxburgh Park United Soccer Club ■ Broadmeadows Basketball Association ■ Craigieburn Eagles Basketball Association ■ Craigieburn Little Athletics Club ■ Northern Thunder Rugby Club ■ Craigieburn Tennis Club	■ Players, volunteers and officials of all ages ■ Youth ambassadors	Behaviour in sports clubs	Increasing female participation in sports clubs
*Older people vulnerable to financial, physical, emotional abuse**: Delivery of elder abuse training session (2017)	HCC ■ Aged and Disability Services ■ Home Care and support workforce	Older people	Private Homes	Promoting knowledge to recognise signs and deliver appropriate responses
P*arents and children*: Delivery of 'Baby makes Three' program (2017 Community Safety Month)*	■ Vic Health ■ Various Councils ■ HCC	People about to be new parents	■ Private homes ■ Public realm	■ Equal and respectful relationships between men and women during the transition to parenthood. ■ Safety in the home

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
Prevention of Violence against women*: Support for a variety of community-based activities promoting prevention of violence against women as well as gender equality and inclusion	■ Community centres ■ Neighbourhood Centres ■ Community Health Centres ■ Senior Citizens Centres ■ NGO's	All women All children Whole of community	■ Private homes ■ Public realm	■ Violence ■ Controlling behaviours ■ Financial abuse ■ Emotional abuse ■ Social isolation
Prevention of Violence against women*: Delivery of PVAW and gender equity workshops in community organisations, interfaith networks, multicultural networks	Hume Whittlesea Primary Care Partnership	■ All women ■ All children ■ Whole of community ■ Sector staff	■ Workplace ■ Work practices	■ Taking action ■ Prevention of violence ■ Case studies
Prevention of Violence against women* including: ■ *Stand Up Speak Out Gender Equity Program* ■ *Go Girls Personal Development Program* ■ *Free to Be*: Delivery of schools based domestic and family violence and sexual assault prevention programs	■ HCC Childrens' Youth and Family Services ■ Schools on request	12-18 years	■ Public realm ■ Private homes ■ Relationships	■ Gender equity ■ Bystander approaches to prevention
Prevention of Violence against women*: Respect: Join the Club project	■ DPV Health ■ Australian Football League Victoria ■ Essendon District Football League) Hume Leisure Services	Football club members and participants, all ages and genders	■ Public realm ■ Football clubs	■ Playing ■ Club participation ■ Respectful relationships ■ Access and Equity ■ Prevention of Violence against women
Support for staff experiencing family violence: Support in Emergency Situations of Family Violence/ Domestic Violence Guidelines	■ HCC as an employer ■ HCC staff	All HCC staff and their children	■ Private homes ■ Workplace	Providing paid access to support

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
5. Abused women, men, elderly and children (cont.)				
Whole of community: Annual delivery of International Womens' Day events	▪ HCC staff ▪ Hume community	All employees	▪ Workplaces ▪ Community Centres ▪ Global Learning Centres	Varies from year to year, promotion of: ▪ Equal rights ▪ Rights to safety ▪ Right to freedom from violence, abuse and servitude ▪ Right to be free from exploitation or mutilation ▪ Right to peace and security ▪ Right to freedom and independent mobility in the public realm
Young men: Inclusive sports – White ribbon day Respect dinner	▪ Jacana FC ▪ Roxburgh Park FC ▪ Tullamarine FC ▪ Westmeadows FC ▪ Calder Cannons ▪ Dianella Community Health ▪ HCC ▪ Womens' Health in the North ▪ Australian Football League ▪ Essendon District Football League	Players, volunteers and officials of all ages	▪ Private homes ▪ Public realm ▪ Behaviour in football clubs	Promoting inclusive behaviours and gender equity
*Victims of family violence**: Support for local 'Orange Door' service	Community safety	Those impacted by family violence	▪ Private homes ▪ Public realm	Promoting access to services
6. People with mental illness, mental delays or other disabilities				
*People with a disability**: Forum to influence content of CSAP for people with a disability	▪ Department of Health and Human Services ▪ Hume Disability Issues Group ▪ Disability Partnership Network	People with a disability - all ages	▪ Private homes ▪ Public realm ▪ Transport	▪ Safe access to public transport. ▪ Family violence ▪ Injury prevention ▪ Safety in the public realm ▪ Communication, and ▪ Consultation relating to public safety.
*People with a disability**: Continued delivery of Hume City Council Disability Action Plan 2012-2016 Development of specific annual action plans for instance 2018/19	▪ HCC ▪ Hume community ▪ Health and Community ▪ Service Alliance ▪ Disability Partnership Network ▪ Hume businesses	All ages	Home ▪ Community life ▪ Business, training and work ▪ Retail environments ▪ Council buildings and services ▪ Physical environment ▪ Transport	▪ Inform ▪ Access and Participation in sports, culture, arts, business and employment, social and civic life ▪ Advocacy

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
*People with a disability**: Installation of changing places facilities in two sports grounds	HCC ▪ Disability planners ▪ Leisure Services ▪ Leisure planners	All ages	Accessible change facilities for all ages	Capacity to access public space with appropriate amenity
*People with a disability**: Safety on public transport forum	▪ HCC Disability Planner ▪ People with a disability	School leavers	Transport	▪ Getting to and from stops and stations ▪ Safety of train stations – perceptions and reality ▪ Timing, frequency, reliability ▪ Length of services ▪ Access to and from work using public transport.
People with a disability *: Capital works program	HCC ▪ Disability planners ▪ Civic infrastructure	▪ People with a disability all ages ▪ Older people ▪ People with children in pushers ▪ People using shopping trolleys	Public realm environments	Improvements to accessibility of public realm
7. People participating in unsafe sports and recreation settings				
*Sports field users**: JSA Sportsfield Inspection	Parks - Turf	All sports field users, Male and female	All organised sports turf playing fields	▪ Hazard identification, ground condition, unevenness, trip hazards ▪ Routine monitoring, auditing, maintenance and repairs of turf grounds Parks Turf - Bi-annual external audit of sports field playing condition ▪ Sports Field Daily Worksheet
*Sports field users**: Facilities Inspection Report – Bi-annual end of season inspection new season pre-lease	▪ Leisure and sports ▪ Building maintenance	All sports buildings and amenity	All organised sports pavilions, club rooms, and built on field amenity	▪ Cleanliness, access for people with a disability, ▪ Hazard- identification ▪ Routine monitoring, auditing, maintenance and repairs of sports club buildings, pavilions, structures, fences. ▪ Lighting check ▪ Follow up of maintenance issues raised outside repairs ie extra lighting near toilets, or to car park

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
8. Homeless				
To increase the diversity and choice of housing, particularly for smaller households and the growing number of older and younger people: Delivery of 31,550 small households and 1 or 2 bedroom homes in the Hume Corridor See Hume Corridor Integrated Growth Area Plan (HIGAP) Spatial Strategy December 2015	HCC: ■ Strategic planning ■ Statutory planning External ■ Victorian Planning Authority ■ DEWLP ■ Developers	■ Older people and ■ younger people ■ Households ■ Renters ■ Low income residents ■ Low cost home owners	■ Private homes ■ Public realm	Growth area Consolidation of existing urban area
Social housing provision in growth areas: Delivering social housing in growth areas - Tender 2018-19	Local Governments: ■ Whittlesea ■ Mitchell ■ HCC	■ Homeless households ■ Households at risk of homelessness Low income households ■ Older people and ■ younger people ■ Renters	Social homes	Exploration of delivery model in growth areas
9. People at risk for injuries from natural disasters				
*Municipal Emergency Management and Recovery**: Municipal Emergency Management Plan and Municipal Emergency Recovery Plan	HCC ■ CEO & Executive Team ■ MEMO & MERO ■ Environmental Health Officer ■ Municipal Emergency Management Planning Committee ■ OH&S External ■ Municipal Association Victoria ■ Municipal Emergency Management Coordination Group ■ Municipal Emergency Management ■ Ambulance Victoria ■ Bureau of Meteorology ■ Country Fire Authority ■ Country Women's Association	All ages all emergencies	All environments which are classified as sites of an emergency as defined in the MEMP	All conditions: ■ Flood ■ Fires ■ Road crashes ■ Illegal chemical storage ■ Terrorism

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
*Municipal Emergency Management and Recovery**: Municipal Emergency Management Plan and Municipal Emergency Recovery Plan (cont.)	External (cont.) ■ Department of Environment Land Water and Planning ■ Department of Health and Human Services ■ Emergency Management Victoria ■ Environmental Protection Authority ■ Metropolitan Fire Brigade ■ NWMR Regional Emergency Management Collaboration ■ Transport Victoria Region ■ Northern Metropolitan Region ■ North West Metropolitan Region ■ Victorian State Emergency Service ■ Victoria Police ■ Wireless Institute Civil Emergency Network ■ RSPCA ■ Other NGO's			
*Municipal Fire Management**: Development and delivery of Hume Municipal Fire Management Plan 2017-2020	HCC External ■ Country Fire Authority ■ Metropolitan Fire Brigade ■ Department of Environment, Land, Water & Planning ■ Parks Victoria ■ Victoria Police ■ VicRoads ■ Yarra Valley Water ■ Western Water ■ Department of Health & Human Services ■ Melbourne Airport	All residents, businesses and visitors likely to be impacted by fire	■ Land ■ Commercial ■ Residential homes ■ Industrial ■ Road environments and verges ■ Water catchments ■ Airport and environs	■ Bush fire ■ Other fire
*Municipal Emergency Management and Recovery – Flood**: Hume City Council Municipal Flood Emergency Plan, 2013	MEMP Committee Executive Officer ■ Hume City Council MECC ■ VICSES Broadmeadows Unit) ■ VICSES Craigieburn Unit ■ VICSES Sunbury Unit) ■ MERC ■ RERC ■ Victoria Police ■ Catchment Management Authorities	All people at risk of flooding	Flood plains	Flooding

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
10. People living or working near high-risk environments (for example, a particular road or intersection, a water hazard etc.)				
*Municipal Emergency Management and Recovery**: Bulla – Diggers Rest Road Fire Response and Recovery Report	Local government as: ▪ Emergency Relief Centre operator ▪ Local Laws ▪ Waste ▪ Animal Management ▪ Environmental Health Officers ▪ External Providers ▪ CFA ▪ Sunbury Community Health Centre ▪ Sunbury Residents ▪ Residents directly impacted ▪ Victoria Police	Local residents all ages	▪ Road and verges ▪ Recovery centre ▪ Agricultural land	Fire emergency and recovery post fire
*Municipal Emergency Management and Recovery**: Fire Impact Summary Mickleham/ Sunbury Fires 2014	HCC: ▪ Emergency Relief Centre operator ▪ Media and Communications ▪ Environmental health ▪ Aged and disability ▪ City Infrastructure ▪ Leisure and Youth Services ▪ Maternal and Child Health ▪ Engineering ▪ Property Services ▪ Environment and Sustainability ▪ Planning services ▪ Local laws (animal management) External: ▪ RSPCA ▪ CFA ▪ Victoria Police ▪ Department of Human Services ▪ Red Cross ▪ Victorian Council of Churches	Local residents all ages	▪ Road and verges ▪ Recovery centre ▪ Agricultural land	Loss of: ▪ Residential dwelling ▪ Stock ▪ Farm machinery ▪ Fencing ▪ Produce
*Un-airconditioned homes in heatwave conditions**: Heatwave – how to prepare information sessions	HCC ▪ Health planners ▪ Aged and disability service providers and planners ▪ Emergency safety and recovery planners ▪ Community safety planners	▪ People that are home bound (older people, people with young children, disadvantaged people ▪ People without access to insulated or airconditioned environments in heatwave conditions	▪ Private homes ▪ Public realm	Promoting safe behaviours

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
11. People at risk due to religion, appearance, ethnicity or sexual preferences				
*CALD communities**: Hume City Council Multicultural Action Plan (MAP) 2014-2018	▪ Local multicultural and faith-based organisations ▪ Local service providers for immigrants and refugees including settlement services ▪ State and Federal Governments ▪ Local education providers including TAFE	People of working age	Work environments	Increasing participation in learning, training, business and volunteering
*Arabic speaking Community**: Road Safety forum (2017)	▪ HCC Road safety planners ▪ VicRoads ▪ CALD groups ▪ VicPolice	All ages 18 years +	▪ Public realm ▪ Road	Safe road behaviours
*Indian Community**: Road Safety forum (2018)	▪ HCC Road safety planners ▪ Road safety forum ▪ VicRoads ▪ CALD groups ▪ VicPolice	All ages 18 years +	▪ Public realm ▪ Road	Safe road behaviours
*LGBTI+ communities**: HCC Municipal Health and Wellbeing Plan	▪ HCC ▪ Hume community	All ages	People identifying as LGBTIQ	Support for: ▪ Craigieburn and Sunbury GLITTER social groups ▪ Wear it Purple Day ▪ awareness raising activities and events
12. High-risk environments				
Municipal Emergency *Management and Recovery**: Somerton Landfill Fire. Incident Specific Recovery Plan	HCC with partners including: ▪ Victorian Government ▪ Regional Recovery Coordinator – ▪ Department of Health & Human Services ▪ Regional Executive Recovery Committee	▪ Immediate population impacted ▪ Local population	▪ Social ▪ Built ▪ Economic and ▪ Natural ▪ Agricultural	Emergency management Recovery Impacts on environments including: ▪ Social ▪ Built ▪ Economic ▪ Natural ▪ Agricultural
*Older people in road environments**: Annual delivery of information and programs designed to increase awareness of risk of road injury and death	HCC: ▪ Community Safety ▪ Aged and Disability ▪ VicRoads and partners	Older people over 65 years	Roads	Safe Road behaviours

Name of the programs/ Projects (* Evidence-based)	Sectors and organisations involved in implementation	Age groups targeted by programs/ projects	Environments covered by programs/ projects	Situations covered by programs/ projects
12. High-risk environments (cont.)				
Vulnerable road users*: Road Safety Action Plan 2014-2017	HCC: ■ Community Safety ■ Traffic ■ Road Safety Officer ■ NW4 Alliance ■ VicRoads	All ages and transport modes vulnerable to road deaths	■ Road environments motor cyclists and cars ■ Footpaths and pedestrians ■ Cyclists and on road cycle lanes	On road environments, property boundary to property boundary, covering footpath, nature strip or verge, all on street amenity and pedestrian and cycling infrastructure
Recreational walkers and cyclers: Continued implementation of the Walking and Cycling Strategy 2010-2015	HCC: ■ Leisure and recreation ■ Parks ■ Developers ■ Strategic Planners ■ Statutory planners ■ VicRoads ■ Transport planners	All ages using leisure paths and trails	■ Off road and leisure paths and pedestrians ■ Off road Cyclists and on cycle paths	All identified off road infrastructure for pedestrian and cyclists

12. APPENDIX 5 - COMMUNITY SAFETY ACTION PLAN (CSAP)

https://www.hume.vic.gov.au/files/sharedassets/hume_website/publications/strategies_and_plans/community_safety_action_plan_2015-19.pdf

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